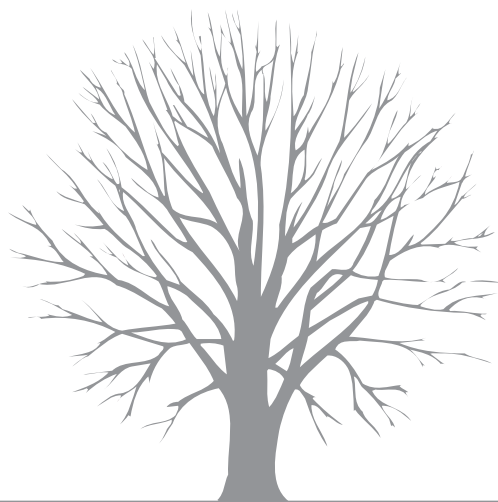


Services for People with Disabilities

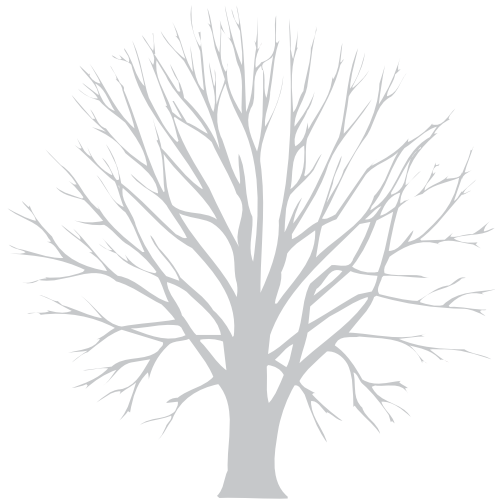


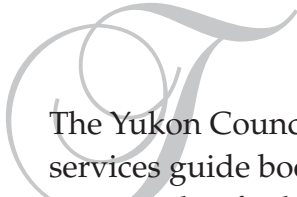
A Y U K O N G U I D E B O O K

2 0 0 5 E D I T I O N

A FRENCH TRANSLATION OF THIS GUIDE IS AVAILABLE AT
1154A – 1ST AVENUE, WHITEHORSE OR CALL 668-6703

Compiled by:
The Yukon Council On Disability





The Yukon Council On Disability is very pleased to present this disability services guide book as a resource to people with disabilities and to anyone else interested in finding reference information on available services and support organizations in the Yukon. It is by no means a comprehensive guide to organizations and providers in the Yukon but we trust that you will find its content useful and welcome your feedback.

This is the third addition of the publication and would not have been possible without the efforts and support of many organizations and individuals. A particular thanks goes to Jon Breen who played a major role in developing the format of the book and for his dedicated work in establishing the YCOD organization in the Yukon. We also acknowledge Bev Buckway who initiated this project three years ago with the generous financial support of Rotary International and to this year's researcher, Veronica Lloyd, for her diligent efforts to track down and compile the information. Special thanks also to Lois Bochart for her patience and organization as graphic designer and to the Bureau of French Language Services for the translation of the book into French. We are also most grateful to the following YTG Departments for providing financial support for this project: the Department of Education (Advanced Education) for funding our research costs and the Department of Health and Social Services for funding our design and printing costs.

All of the information contained within has been provided to the Yukon Council On Disability through responses to written questionnaires or telephone interviews. We have edited some information due to space considerations. Although we have made every effort to ensure accurate information, any errors or misrepresentations contained within the Guide Book are ours. Your advice regarding mistakes or changing circumstances within your organization can be noted on the blank form at the end of the Guide Book and forwarded to us at your convenience. We will keep that information on file for the next edition.

Colum Mc Cready
Executive Director, Yukon Council On Disability
November 2004



Yukon Council on Disability

1154A – 1st Avenue, Whitehorse

Mailing Address: Box 31415, Whitehorse, Yukon, Y1A 6K8

Telephone: 668-6703 • Fax: 393-4992

E-mail: YukonCOD@klondiker.com

NOVEMBER 2004

GOVERNMENT OF CANADA

Contact: General Inquiries 1-800-622-6232

Location: Elijah Smith Federal Building,
corner of 4th Avenue and Main Street, Whitehorse

Web Site: www.canada.gc.ca

Human Resources Development Canada - Phone: (867) 667-5083

DIAND - Phone: (867) 667-3100

Health Canada - Phone: (867) 393-6777

GOVERNMENT OF YUKON YUKON GOVERNMENT INQUIRY DESK (INFORMATION)

Phone: (867) 667-5811 Whitehorse; 1-800-661-0408, Local 5811 out of Whitehorse

TDD or TTY call (867) 393-7460 in Whitehorse;
out of Whitehorse call the Relay Operator collect

Fax: (867) 393-6295

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Address: Main Floor, Main YTG Administration Building,
2071 – 2nd Avenue, Whitehorse, Yukon

Web Site: www.gov.yk.ca

COUNCIL OF YUKON FIRST NATIONS

Phone: (867) 393-9200 E-mail: cyfn@yukon.net

Address: 11 Nisutlin Drive, Whitehorse, Yukon

CITY OF WHITEHORSE

Contact: General Inquiries (867) 667-6401

Mailing Address: City Hall, 2121 – 2nd Avenue,
Whitehorse, Yukon, Y1A 1C2

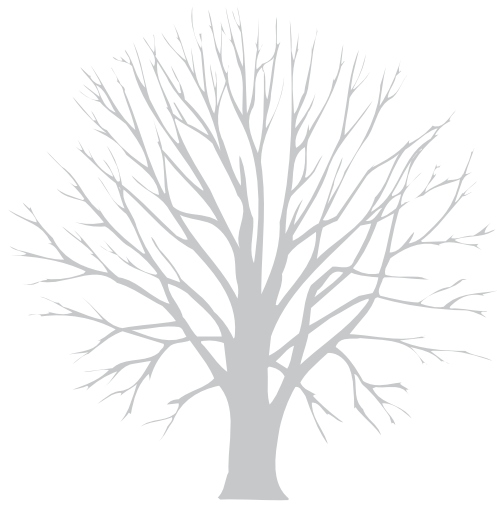


TABLE OF CONTENTS

CHILDREN'S SERVICES

Child Abuse Treatment Services (CATS)	1
Child Development Centre	2
Family and Children's Services (YTG)	3
Society of Yukon Family Day Homes	4
Yukon Child Care Association	5
Yukon Child Care Board	6
Miscellaneous Contact Numbers.....	7
Canadian Child Tax Credits	7
Make a Wish Foundation.....	7
Ronald McDonald House	7
Miscellaneous Websites	7
Ability Online Support Network.....	7
Boundless Playgrounds	7
Canadian Institute of Child Health	7
Canadian Pediatric Society	7
Internet Resources for Special Children (IRSC)	8
National Lekotek Centre.....	8
Rick Hansen Kids in Motion	8
SNOW Kids Empowerment Zone	8

EDUCATION

Department of Education, YTG	9
Department of Education, YTG, Student Financial Assistance, Advanced Education	10
Yukon College, Innovators in the Schools.....	11
Yukon College, Learning Assistance Centre, Support Services for Students with Disabilities	12
Yukon College, Scholarships and Bursaries	13
Yukon Learn Society	14

EMPLOYMENT SERVICES

Adult Services Unit, YTG 15
Canada Pension Plan Disability Benefits 17
Challenge – Community Vocational Alternatives 18
Dana Naye Ventures 19
Helping Hands Recycle 20
Human Resources Development Canada (HRSDC)
Opportunities Fund Program 21
Human Resource Services, YTG 22
Staff Development, YTG 22
Yukon Council on Disability 23
Websites – Employment
 Canada Business Service Centres 24
 Canadian Council on Rehabilitation and Work (CCRW)..... 24
 WORKlink Yukon 24

HEALTH SERVICES

Alcohol and Drug Services, YTG 25
Canadian Injured Workers Alliance 26
Chronic Disease and Disability Benefits Program, YTG 27
Continuing Care, YTG 28
First Nations Health Services 31
 Carcross Tagish First Nation 31
 Champagne and Aishihik First Nations 31
 Kaska Tribal Council 31
 Kluane First Nation 31
 Kluane Martin, National Health Tech. 31
 Kwanlin Dun First Nation 31
 Liard First Nation 31
 Little Salmon Carmacks First Nation 31
 Nacho Nyak Dun First Nation 31
 Ross River Dena Council 32
 Selkirk First Nation 32
 Ta’an Kwach’an Council 32
 Teslin Tlinglit Council 32
 Tr’ondek Hwech’in First Nation 32
 Vuntut Gwitch’in First Nation 32
 White River First Nation 32

Council of Yukon First Nations	32
DIAND	32
First Nations Health Program	33
First Nation Non-Insured Health Services	33
Non-Insured Health Benefits Program (NIHB)	33
Health and Social Services Council	34
Health Services, YTG	35
General Inquiries	35
Chronic Disease Information	35
Community Health Centres:	
Beaver Creek	36
Carcross	36
Carmacks	36
Dawson City	36
Destruction Bay	36
Faro	36
Haines Junction	36
Mayo	36
Old Crow	36
Pelly Crossing	36
Ross River	36
Teslin	36
Watson Lake	36
Confidential Emergencies	36
Contagious Diseases, Sexually Transmitted Diseases of AIDS	
Information and Inquiries	36
Whitehorse Health Centre	36
Health Card, Health Insurance, Medical Coverage Health Care	
Information, Health Coverage, Travel Coverage	37
Community Based Health Programs of First Nation Health	
Programs	37
Health Canada General Inquiries	37
Health Promotion Unit	37
Healthy Families Program	37
Hearing Testing, Hearing Aids, Hearing Therapies, Audiology	37
Home Nursing, Home Health Aids, After Care	38
Immunization and Vaccination	38

Information for Funding	38
Medical Travel, Health Travel for Medical Treatment	38
Pharmacare, Chronic Disease	38
Sexual Assault/Family Violence Info Line	38
Sexual Health Information Line	39
Watson Lake Health Centre	40
Whitehorse General Hospital (Yukon Hospital Corporation)	41
Yukon Worker’s Compensation Board	42

HOUSING

Aspen Residences Ltd.	43
Balsam Residence	44
Canada Mortgage and Housing Corporation (CMHC)	45
Grey Mountain Housing Society	46
Residential Care Facilities	47
Copper Ridge Place	47
Macaulay Lodge	48
McDonald Lodge for Seniors	49
Teegatha’oh Zheh	50
Whitehorse Housing Authority	51
Yukon Housing Corporation	52

LEGAL SERVICES

Lawyer Referral Service	53
Law Society of Yukon	53
Legal Aid	53
Legal Education	53
Mediation Yukon Society	53
Yukon Public Legal Education Association (YPLEA)	53

MENTAL HEALTH

Alzheimer’s Support Group	55
Autism Working Group	56
Canadian Mental Health Association	57
Second Opinion Society	58
YTG Mental Health Services	59

RECREATION

Active Living Alliance for Canadians with Disabilities	61
Association Franco-Yukonnaise	62
City of Whitehorse Parks and Recreation	63
Committee on Abuse in Residential Schools (CAIRS)	65
ElderActive Recreation Association	66
Golden Age Society	67
Yukon Special Olympics	68

SERVICE ORGANIZATIONS

Elks of Canada Whitehorse Lodge No. 306	69
Kinsmen Club of the Yukon	70
Kiwanis Club of Whitehorse	71
Knights of Columbus	72
Lions Clubs	73
Mary House	74
Rotary Club International	75
Royal Canadian Legion Branch 254	75
Salvation Army	76
Shriner's Club Yukon	77
United Way Society of Yukon	78

SUPPLIERS (equipment, etc.)

Access	79
Arctic Respiratory Services	79
Hearing Matters Auditory Services Ltd.	80
Ligne of Life Association (Lifeline) of the Yukon	81
Medichair/Alpine Health Supplies	82
Northern Hospital Supplies	83

SUPPORT ORGANIZATIONS

Acquired Brain Injury Society Yukon	85
Allergy/Asthma Information Association	86
Blood Ties Four Directions Centre	87

Canadian Cancer Society	88
Canadian Diabetes Association - Whitehorse Branch	89
Canadian National Institute for the Blind (CNIB)	90
Canadian Paraplegic Association	91
Canadian Red Cross Society	92
Cardio Pulmonary Resuscitation (CPR) Yukon Society	93
Chronic Conditions Self-Management Program	94
Evergreen Society	95
Family Violence Prevention Unit, YTG	96
Fetal Alcohol Syndrome Society of Yukon (FASSY)	98
Freedom Trails Therapeutic Riding Association	99
Heart and Stroke Foundation of B.C. and Yukon	100
Hospice Yukon Society	101
Kaushee's Place (Yukon Women's Transition Home)	102
Learning Disabilities Association Yukon (LDAY)	103
MS Society	104
Ombudsman, Office of the	106
Options for Independence (OFI)	107
Parent's Help Line	108
Skookum Jim Friendship Centre	109
Star Services	110
Victoria Faulkner Women's Centre	111
Women on Wings	112
Women's Shelter (Watson Lake) Help and Hope House	113
YACL Inclusion Project	114
YACL People First Society of Yukon	115
Yukon Anti-Poverty Coalition	116
Yukon Association for Community Living	117
Yukon Association of the Deaf	118
Yukon Council on Aging	119
Yukon Council on Disability	23
Yukon Family Service Association	120
Yukon Human Rights Commission	122
Yukon Lung Association	123
Yukon Medical Association	124
Yukon MS Prospectors Association	124

Websites and Sites of Support	125
Ability Online Support Network.....	125
Arthritis Society	125
Canadian Association of the Deaf (CAD)	125
Canadian Hard of Hearing Association	125
Government Web Site.....	125
MS Association of Canada Peer Support Phone Network	126
Osteoporosis Society of Canada	126
Parkinson’s	126
TASH	126

TRANSPORTATION

5th Avenue Taxi	127
Handy Bus (Whitehorse Transit)	127
Road Information.....	128
Websites – Travel.....	128
Access-Able Travel Sources	128
Canadian Transportation Agency	128
Disability Resource Library	128
Via Rail, services for Special Needs on VIA	128

YOUTH SERVICES

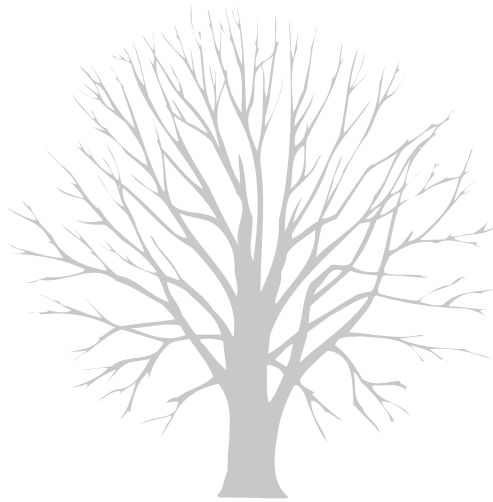
Bringing Youth Toward Equality (BYTE)	129
Whitehorse Youth Centre Society	130
Youth Achievement Centre	131
Youth of Today Society (Blue Feather Youth Centre)	132

CENTRE DE LA FRANCOPHONIE

Community Health Partnership (CHP).....	133
CPNP – Healthy Moms and Tots	133
Healthy Elderlies	134

INFORMATION UPDATE

Help Us Out!.....	135
Index	137



CHILD ABUSE TREATMENT SERVICES (CATS)

Contact: Intake Worker - Jennifer Hobbis; Senior Therapist - Annette King

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 415 Baxter Street, Whitehorse

Phone: (867) 667-8227 (Whitehorse); Toll Free 1-800-661-0408 (out of Whitehorse)

Fax: (867) 667-8239

Services Offered: The service is for children and their families for sexual, physical, emotional abuse, neglect, or witness to family violence. The focus is on the child. Referral from anyone including social worker, teacher, self referral, doctor. There are workshops, consultations, training and counseling in Whitehorse and in the communities.

Eligible to Participate: Children and their families

Age Limits: Children to eighteen or nineteen

Geographical Limits: Yukon

Hours of Operation: Whitehorse 8:30 a.m. to 5:00 p.m., Monday to Friday. We have two outreach workers who go to all other Yukon communities.

Other Pertinent Information: CATS is willing to accommodate disabilities and wants to find the best solution for each client. Each referral is assessed individually. Wheelchair accessible.

CHILD DEVELOPMENT CENTRE

Contact: Irene Szabla, Executive Director

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 1000 Lewes Boulevard, Whitehorse

Phone: (867) 456-8182; Toll Free 1-888-291-KIDS (5437); Kwanlin Dun Office
(867) 633-7820

Fax: (867) 393-6374

E-mail: info@cdcyukon.ca

Services Offered: The Child Development Centre provides early intervention services for children from birth to school age, especially those with special needs. The outreach program serves rural Yukon communities.

Eligible to Participate: Children aged birth to 6 years and their families. Children with special needs, kids at risk and parents who have any questions about their child's development.

Cost or Income Limits: Families are charged on a sliding scale. Service is not denied for financial reasons.

Geographical Limits: The whole of the Yukon. Travel schedule is available upon request.

Other Pertinent Information: Parent Support Group, 1000 Lewes Boulevard, Whitehorse. First Wednesday of each month, 5:30 p.m. to 7:30 p.m. Childcare, transportation and supper are provided. Phone: (867) 667-2970 Yukon Family Services or (867) 456-8182 Child Development Centre, for information.

FAMILY AND CHILDREN'S SERVICES (YTG)

Family and Children's Services Branch provides a wide range of services in the area of investigation, assessment, support, counselling, treatment and placement for children and their families. The branch also provides youth justice services. Services offered include child welfare services, placement and support services, family support program, healthy family program, a respite care program, child care (day care) services, child abuse treatment services, youth sex offender treatment program, and a residential treatment program. The branch also provides residential placements for adults with disabilities.

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6.

Physical Address: 4th Floor, Royal Bank Building, 4114 – 4th Avenue, Whitehorse (Outside of Whitehorse contact the regional social worker.)

Phone: (867) 667-3002

Fax: (867) 393-6204

Residential Services include residential placements for adults with disabilities in a variety of settings, including group homes and approved homes and also coordinates placements for children in care. Placements for children include children in care, requiring protection, and alternate placements as well as long term placements because of disabilities including emotional, mental, and physical. Phone: (867) 667-8619 or (867) 667-5669.

Respite Care is offered to families with children with a disability. Caregivers may receive funding to pay for their own respite care, or may use an approved home recruited by Family and Children's Services.

Child Care provides support for children in licensed day care and family day homes. The Supported Child Care Fund allows children with special needs to participate in day care settings.

Youth Sex Offender Treatment is delivered to referred youth. The program provides assessment and counselling to youth of differing abilities, including those with developmental disabilities. Phone: (867) 667-3616.

Residential Treatment is provided to young persons with behavioural difficulties. Youth who are not able to reside in their home or community because of an inability to function in school, social or home environments are referred through social services. The program provides treatment in residence in Whitehorse; individual treatment plans which direct therapeutic interventions; programming to address daily living issues such as social, recreational, educational and cultural needs, life skills, and family issues.

SOCIETY OF YUKON FAMILY DAY HOMES

Contact: Judith Steele, Phone: (867) 633-5085

Mailing Address: 11 Sunset Drive North, Whitehorse, Yukon, Y1A 4M7

Physical Address: 11 Sunset Drive North, Whitehorse

E-mail: jsteele@klondiker.com

Services Offered: Support service for family day homes.

YUKON CHILD CARE ASSOCIATION

Contact: Jasbir Randhawa

Mailing Address: P.O. Box 31710, Main Street, Whitehorse, Yukon, Y1A 6L3

Phone: (867) 667-4013

Fax: (867) 667-4013

E-mail: jrandhawa@klondiker.com

Services Offered: An umbrella organization to make quality child care affordable and accessible. To work for the development of an expanded and improved child care system based on principles of universal accessibility, accountability, high quality, affordability, inclusion, parent involvement, appropriate salaries linked to training, and appropriate working conditions for child care providers.

Eligible to Participate: Anyone

Geographical Limits: Yukon

Hours of Operation: Call for information

YUKON CHILD CARE BOARD

Contact: Chair - Inge Sumanik, Board Secretary - Sophie Partridge

Mailing Address: Box 31117, Whitehorse, Yukon, Y1A 5P7

Phone: (867) 667-6966

E-mail: sobionic@klondiker.com

Services Offered: Cabinet appointed advisory group, hears appeals under the Child Care Act from parents and care providers.

Eligible to Participate: Anyone

Geographical Limits: Yukon

Other Pertinent Information: Meets at least twice a year; meets normally every second month.

MISCELLANEOUS CONTACT NUMBERS

Child Credit Children's Subsidy: Whitehorse (867) 667-5674;
Toll Free 1-800-661-0408; Fax: (867) 393-6278

Canadian Child Tax Credits: Toll Free 1-800-387-1193

Child, Youth and Family Advocate: Toll Free 1-800-476-3933; TTY (604) 775-3680

Make a Wish Foundation Information and Inquiries:

Vancouver Phone: (604) 688-7944; Toll Free 1-866-277-9474; Fax: (604) 688-7990

Ronald McDonald House: Toll Free: 1-800-387-8808

MISCELLANEOUS WEBSITES

ABILITY ONLINE SUPPORT NETWORK

Web Site: www.ablelink.org

BOUNDLESS PLAYGROUNDS

Web Site: boundlessplaygrounds.org

Service Offered: Advice on building, planning and maintaining barrier free playgrounds.

CANADIAN INSTITUTE OF CHILD HEALTH

Web Site: www.cich.ca

CANADIAN PAEDIATRIC SOCIETY

Web Site: www.caringforkids.cps.ca

INTERNET RESOURCES FOR SPECIAL CHILDREN (IRSC)

Web Site: www.irsc.org

NATIONAL LEKOTEK CENTRE

Web Site: www.lekotek.org

Service Offered: Toys and play materials for children with disabilities.

RICK HANSEN KIDS IN MOTION

Web Site: www.rickhansenkids.com

SNOW Kids Empowerment Zone

Web Site: snow.utoronto.ca/snowkids

DEPARTMENT OF EDUCATION, YTG

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 1000 Lewes Boulevard off Hospital Road, Whitehorse

Phone: (867) 667-5141

Special Programs Division

Provides support to school personnel as they plan and implement education programs for students with special education needs. Assists with comprehensive student assessments and provides supportive programming materials and adaptive equipment on request.

Phone: (867) 667-8000

Fax: (867) 393-6423

DEPARTMENT OF EDUCATION, YTG STUDENT FINANCIAL ASSISTANCE, ADVANCED EDUCATION

Contact: Carole Theriault

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 1000 Lewes Boulevard, Whitehorse

Phone: (867) 667-5929

Fax: (867) 667-8555

E-mail: carole.theriault@gov.yk.ca

Web Site: www.education.gov.yk.ca (application forms are available on line)

Services Offered: Student financial assistance for Yukon post-secondary students attending in or out of Yukon.

Eligible to Participate: Yukon students

Cost or Income Limits: Individually assessed

Geographical Limits: Yukon students

Hours of Operation: 8:00 a.m. to 5:00 p.m. Monday to Friday

Other Pertinent Information: There are two programs for Canada Student loans for students with disabilities, over and above other assistance:

- 1) Canada Study Grant for students with permanent disabilities – can receive up to \$8,000/year for costs related to their disability.
- 2) Canada Study Grant for students with permanent disabilities with high need – an additional \$2000/year (in addition to the \$8,000)

YUKON COLLEGE INNOVATORS IN THE SCHOOLS

Contact: Heather Dundas

Mailing Address: Yukon College, Box 2799, Whitehorse, Yukon, Y1A 5K4

Physical Address: 500 College Drive, Yukon College, Whitehorse

Phone: (867) 668-8739

Fax: (867) 668-8734

E-mail: innovators@yukoncollege.yk.ca

Services Offered: This program works with teachers in the K-12 schools to bring resource people and resources into the classrooms in the science and technology areas. They may be able to help with some resources requested by teachers for students with disabilities.

Eligible to Participate: Teachers K-12 in Yukon Schools

Age Limits: Adults

Hours of Operation: Monday to Thursday, flexible hours.

Other Pertinent Information: The primary focus is to increase interest in science.

YUKON COLLEGE LEARNING ASSISTANCE CENTRE SUPPORT SERVICES FOR STUDENTS WITH DISABILITIES

Contact: Catalina Colaci, Coordinator

Mailing Address: Yukon College, Box 2799, Whitehorse, Yukon, Y1A 5K4

Physical Address: 500 College Drive, Yukon College, Whitehorse

Phone: (867) 668-8785

Fax: (867) 668-8890

E-mail: ccolaci@yukoncollege.yk.ca

Web Site: www.yukoncollege.yk.ca

Services Offered: The Learning Assistance Centre is an integrated service that assists students to develop their learning potential. The objective of the Learning Assistance Centre/Support Services for Students with Disabilities is to plan, provide, and coordinate educational support for applicants, potential applicants, and students of Yukon College.

Services include: informal and formal assessments, program planning, recommendation and implementation of adaptive technology and other accommodations, individual and group strategy development sessions, institutional awareness, professional development, collaboration with and referrals to outside agencies, as well as direct service.

Eligible to Participate: Priority to Yukon College applicants and students; general public (over 17 years old) as resources allow.

Age Limits: No one under 17 years old

Cost or Income Limits: No cost for basic consulting, advising, evaluation and support. Depending on the amount of hours needed, students might be asked to secure external funding.

Geographical Limits: Priority to Yukoners, occasional out of territory.

Hours of Operation/Meeting Times: Monday to Friday 9:00 a.m. to 5:00 p.m.
(Extended or evening hours as resources allow.)

YUKON COLLEGE SCHOLARSHIPS AND BURSARIES

Contact: Diane Sullivan, Registrar's Office in Whitehorse

Mailing Address: Yukon College, Box 2799, Whitehorse, Yukon, Y1A 5K4

Physical Address: 500 College Drive, Yukon College, Whitehorse

Phone: (867) 668-8716; Outside Whitehorse Toll Free 1-800-661-0504

Fax: (867) 668-668-8899

E-mail: dsulliva@yukoncollege.yk.ca

Web Site: www.yukoncollege.yk.ca

Services Offered: Scholarship and bursary information is available at the Registrar's Office, Yukon College in Whitehorse.

Eligible to Participate: Varies according to the scholarship or bursary.

Cost or Income Limits: Varies according to the scholarship or bursary.

Geographical Limits: Yukon

Hours of Operation: 9:00 a.m. to 4:30 p.m.

YUKON LEARN SOCIETY

Contact: Outreach Coordinator - Sierra van der Meer

Mailing Address: 308 Hanson Street, Whitehorse, Yukon, Y1A 1P6

Physical Address: 308 Hanson Street, Whitehorse

Phone: (867) 668-6280 (Whitehorse); or Toll Free (out of Whitehorse)
1-888-668-6280

Fax: (867) 633-4576

E-mail: learn@yukonlearn.com

Web Site: www.yukonlearn.com

Services Offered: One-to-one tutoring in basic literacy skills – reading, writing, math, computers.

Eligible to Participate: Adults 16+

Geographical Limits: Yukon residents

Hours of Operation: 9:00 a.m. to 4:30 p.m.

Other Pertinent Information: We presently operate in Whitehorse. We will be expanding services out into other Yukon communities in the future. Outside of Whitehorse call Toll Free 1-888-668-6280.

ADULT SERVICES UNIT, YTG

Contact: Ask for a Case Manager in Intake

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 3168 – 3rd Avenue, Whitehorse

Phone: (867) 667-5674

Fax: (867) 667-5819; (867) 393-6278

Web Site: www.hss.gov.yk.ca/prog/ds/social.html#adult

Services Offered: We provide a comprehensive range of special services. We also coordinate development of these services for persons “in need” and/or with disabilities to assist them in enjoying a basic standard of living with maximum independence and dignity. Our services/programs include counselling and assessments, employment counselling, income assistance, supportive outreach services, Pioneer Utility Grant, and the Yukon Seniors Income Supplement.

Eligible to Participate: All of the above

Age Limits: 19 and older

Geographical Limits: Yukon

Hours of Operation: 8:30 a.m. to 12 noon and 1:00 p.m. to 5:00 p.m. Monday to Friday

Further Information on Services:

Assessment of individual needs including supports required for employment, independent living, financial assistance and residential services.

Case Management provides overall coordination, monitoring and follow up to people receiving services from the Adult Services Unit.

Disability Liaison provides a link between Adult Services and the disabled community. Phone: (867) 667-3657.

Seniors Liaison provides a link between Adult Services Unit and the seniors community. Phone: (867) 667-3070.

Employment and Training Services assists eligible adults to pursue and secure employment through vocational training, restorative services, employment placement and follow up. Individuals are referred to appropriate services, which may be contracted out to a variety of non-government organizations to provide job readiness and training.

Social Assistance – Income assistance, information, counselling, and supportive outreach services to access employment and learning. Support benefits and rehabilitation allowances are available to eligible persons with disabilities to enhance employment. The Territorial Supplement Allowance is provided to eligible clients with disabilities who are unable to work.

Yukon Senior's Income Supplement is provided up to a maximum amount for low income seniors who are in receipt of federal Old Age Security, and Guaranteed Income Supplement, and for spouses (aged 60-65) who are in receipt of Spouse's Allowance, or Widowed Spouse's Allowance. A **Pioneer Utility Grant** is also available to seniors living in their own homes to offset the costs of utilities.

Inclusion Supports include:

- **Day Programs** – for individuals not ready or able to participate in employment.
- **Disability Supports** – disability supports are provided to individuals who can not obtain other funding for aids and devices required for daily living.
- **Supported Independent Living (SIL)** – provides supports to individuals to enable them to live independently in the community. Phone: (867) 667-5670.
- **Respite Care** – is offered to families who care for a disabled member in their family home.

CANADA PENSION PLAN DISABILITY BENEFITS

Phone: Toll Free 1-800-277-9914 for information; Toll Free 1-800-255-4786 (for TTY/TDD device users only).

Web Site: www.sdc.gc.ca/en/gateways/topics/cdp-gxr.shtml

Services Offered: The Canada Pension Plan (CPP) pays a monthly benefit to those who have made sufficient contributions to the Plan and who are disabled according to CPP legislation. It also pays monthly benefits to their dependent children (children of disabled or deceased contributors). In addition, CPP offers a program to help people who receive a CPP disability benefit to return to work. This includes a vocational rehabilitation program centred on developing an individual return to work rehab plan for each participant.

Eligible to Participate: People receiving a CPP disability benefit who are motivated to return to work and whose physicians agree they can cope with a work related rehab program.

Income Tax and Sales Tax Information for People with Disabilities. There are publications and forms dealing with tax information for people with disabilities. There is a rebate (sales tax assistance for those with disabilities) designed for persons who require specially adapted motor vehicles for personal transportation or for those who may require a computer as a communication device.

CHALLENGE-COMMUNITY VOCATIONAL ALTERNATIVES

Contact: Judy Basaraba

Mailing Address: 1148 – 1st Avenue, Whitehorse, Yukon, Y1A 1A6

Physical Address: 1148 – 1st Avenue, Whitehorse

Phone: (867) 668-4421

Fax: (867) 667-4337

E-mail: admin@challengecva.yk.ca

Services Offered: Employment and training supports. These services can include vocational counselling and assessment, on-site job training and/or coaching, job development, resume and interview assistance.

Eligible to Participate: Adults with disabilities

Age Limits: Over 18

Geographical Limits: Whitehorse

Hours of Operation: 8:30 a.m. to noon; 1:00 p.m. to 5:00 p.m.

DANA NAYE VENTURES

Contact: Jordan Wedge

Mailing Address: 409 Black Street, Whitehorse, Yukon, Y1A 2N2

Physical Address: 409 Black Street, Whitehorse

Phone: (867) 668-6925; Toll Free 1-800-661-0448

Fax: (867) 668-3127

E-mail: jwedge@dananaye.com

Web Site: www.dananaye.yk.net

Services Offered: We are a service provider for Human Resource Development Canada's Self Employment Program. We also offer other courses during the year in the business and computer fields.

Eligible to Participate: Youth, adults, elders

Age Limits: Different programs have different eligibilities.

Cost or Income Limits: Costs vary.

Geographical Limits: All Yukon and Northern B.C.

Hours of Operation: General Office Hours are 8:30 a.m. to noon; and 1:00 p.m. to 4:30 p.m. Monday to Friday. Some courses are also offered evenings and weekends.

Other Pertinent Information: We do not have wheelchair access to the computer lab upstairs but do have a classroom downstairs on the main floor. DNV will try to accommodate people with disabilities where possible.

HELPING HANDS RECYCLE

Contact: Seymour Lewis

Mailing Address: 1612E Centennial Street, Whitehorse, YT

Physical Address: 1612E Centennial Street, Whitehorse, YT

Phone: (867) 668-5880

Fax: (867) 667-7443

E-mail: hhrecycle@hotmail.com

Services Offered: Supervision and training in recycling.

Eligible to Participate: Special needs adults

Age Limits: Any age where a person can do the work.

Cost or Income Limits: There is a per diem for a four to eight hour day. Call for details.

Hours of Operation: 8:30 a.m. to 5:30 p.m. Monday to Saturday

Other Pertinent Information: Helping Hands Help the World Society contracts to run the program at Helping Hands Recycle.

HUMAN RESOURCE SKILLS DEVELOPMENT CANADA (HRSDC) OPPORTUNITIES FUND PROGRAM

Contact: Mike Nugent, Anton Solomon, Leslie Levy

Mailing Address: #125, 300 Main Street, Whitehorse, Yukon, Y1A 2B5

Physical Address: #125, 300 Main Street, Elijah Smith Building, Main Floor,
Whitehorse

Phone: (867) 667-5083, Ext. 234 (Mike), Ext. 233 (Anton), Ext. 236 (Leslie)

Fax: (867) 668-6801

E-mail: mike.nugent@hrdc-drhc.gc.ca, anton.solomon@hrdc-drhc.gc.ca;
leslie.levy@hrdc-drhc.gc.ca

Web Site: Program information at www.canada.gc.ca

Objective: The Opportunities Fund provides funding to unemployed persons with a self declared disability to prepare for, obtain and maintain employment.

Eligibility: Participants must be unemployed; legally entitled to work in Canada; have a self declared disability; and do NOT qualify as an Insured Participant within the meaning of the Employment Insurance Act. Applicants include individuals with disabilities or organizations providing a service to unemployed persons with disabilities.

Age Limits: A client must be working age (over 16 and not in secondary education).

Financial Support: Negotiated with each application, subject to available funding. Support is needs based and funding is based on actual costs of the project or intervention.

Geographical Limits: Funding allocation is intended for Yukon residents.

Hours of Operation: 9:00 a.m. to 4:30 p.m. Monday to Friday

Other Pertinent Information: Yukon Council On Disability is the principle case manager for clients who apply to HRSDC for funding under the Opportunities Fund. Contact Yukon Council On Disability (YCOD), Phone: (867) 668-6703.

HUMAN RESOURCE SERVICES, YTG

Contact Office Manager - Jennifer Morrison

Mailing Address: PSC, P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: Main YTG Administration Building, Top floor,
2071 – 2nd Avenue, Whitehorse, YT

Phone: (867) 667-5653; Phone (867) 667-5380; TDD (867) 667-3643

Fax: (867) 667-5755

Services Offered: Services are offered to people with disabilities related to employment opportunities in Yukon Government. Telephone numbers for people with hearing impairment and large print job posters for people with visual impairments are available upon request.

Special arrangements for job interviews can be made for individuals with special needs by contacting the office manager.

STAFF DEVELOPMENT, YTG

Mailing Address: PSC, P.O. Box 2703, Whitehorse, Yukon Y1A 2C6

Physical Address: 3rd Floor, Hougen Centre, Main St. Whitehorse, Yukon

Services and supports for YTG employees returning to work after experiencing a temporary or permanently disabling condition, including access to equipment; career and personal counselling; rehabilitation and vocational assessment; skill enhancement; and developing support structures in the work place.

YUKON COUNCIL ON DISABILITY

Contact: Colum McCready, Executive Director, Joel Macht, Education and Employment Services Coordinator or Karin Sparks, Administrative Assistant

Mailing Address: P.O. Box 31415, Whitehorse, Yukon, Y1A 6K8

Physical Address: 1154A – 1st Avenue, Whitehorse, Yukon

Phone: (867) 668-6703

Fax: (867) 393-4992

Email Address: YukonCOD@klondiker.com

Web Site: www.ycod.yk.ca

Services Offered: To help people with disabilities prepare for, obtain, and keep employment or self employment. Other services include assistance in: obtaining wage subsidies; modifying job duties; modifying work space for accessibility; purchasing equipment to assist in performing a specific task or job duty, access to our computer lab. Assistance is also available for completion of resumes. YCOD also provides information on disability issues and is available to support people with disabilities in their various life needs.

Eligible to Participate: People with disabilities.

Age Limits: For some funding programs there may be an age limit.

Geographical Limits: Yukon

Hours of Operation: 9:00 a.m. to 5:00 p.m.

Other Pertinent Information: Wheelchair accessible

WEBSITES – EMPLOYMENT

CANADA BUSINESS SERVICE CENTRES

Web Site: www.cbsc.org

Service Offered: Information about various employment opportunities, business grants, retraining options.

CANADIAN COUNCIL ON REHABILITATION AND WORK (CCRW)

This national organization offers a variety of employment-related services for people with disabilities.

Web Site: www.ccrw.org

WORKinkYukon

Web Site: www.workink.com

WORKink is a virtual employment centre that provides work seekers with disabilities access to job and employment opportunities using the internet. Services for entrepreneurs, work seekers, employers and professionals to facilitate employment of people with disabilities. Also provides online career counsellors and success stories.

ALCOHOL AND DRUG SERVICES, YTG

Contact: Larry Whitfield, Manager

Mailing Address: 6118 – 6th Avenue, Whitehorse, Yukon, Y1A 1M9

Physical Address: 6118 – 6th Avenue, Whitehorse

Phone: (867) 667-5777 (Whitehorse); Toll Free (out of Whitehorse) 1-800-661-0408

Fax: (867) 393-6926; (867) 667-8471

(Outside of Whitehorse contact the YTG regional social worker.)

Web Site: www.hss.gov.yk.ca

Services Offered:

Prevention Unit: Workshops, services for professionals, lending library of videos and books for professionals, information for the general public, pamphlets, etc. Prevention for fetal alcohol spectrum disorder in schools; training, and assessment tools for professionals.

Treatment:

- 1) Outpatient counselling for individuals and families; alcohol and drug assessment; consultation with other agencies. Youth addiction counsellors go to the schools and consult and program support teachers; provide counselling services; and travel to communities to offer presentations.
- 2) Residential programs, six 28-day gender specific treatment programs each year between September and March or April. We also travel to communities to do presentations at workshops, etc.

Detoxification: The Detox facility is also located at 6118 – 6th Avenue and is open 24 hours a day, seven days a week mainly for intoxicated persons to assist them for a few days through withdrawal from drugs and alcohol. They offer awareness sessions daily at 1:30 p.m. Monday to Friday.

Programs will accommodate disabilities where possible.

For individuals living with intellectual disabilities, each case will be individually assessed to see how Alcohol and Drug Services might be part of a team, doing referrals, helping to build supports; or whether services within our programs would be applicable.

Eligible to Participate: Anyone, 12 and older generally

Cost or Income Limits: Covered under Yukon Health Care

Geographical Limits: Yukon

Hours of Operation: 8:30 a.m. to noon and 1:00 p.m. to 4:30 p.m.

CANADIAN INJURED WORKERS ALLIANCE

This is the Yukon Chapter of the Canadian Injured Workers Alliance.

Contact: Rob King, President

Mailing Address: P.O. Box 10120, Whitehorse, Yukon, Y1A 7A1.

Phone: (867) 393-3761.

Email: ykiwa@yknet.ca

Web Site: www.ciwa.ca

Services Offered: We advocate for fair and just treatment for persons injured on the job.

CHRONIC DISEASE AND DISABILITY BENEFITS PROGRAM, YTG

Mailing Address: H-2, Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 4th Floor, 204 Lambert Street, Whitehorse

Phone: (867) 667-5002 Whitehorse; Toll Free 1-800-661-0408 in other Yukon communities

Fax: (867) 393-6486

Services Offered: This program provides benefits for Yukon residents who have a chronic disease or a serious functional disability.

Eligible to Participate: A chronic disease under this program is defined as a health condition or disease marked by long duration or frequent recurrence. Anyone with a serious functional impairment and includes partial and complete paralysis, amputation, brain damage, and mental disabilities. It does not include sensory impairment, such as poor vision or hearing deficits, except significant hearing loss in a child under 16 years.

Benefits: Financial assistance is provided for many prescription drugs, medical surgical supplies, medical equipment, food supplements or prostheses that are medically required for the management of a condition and are recommended by a medical practitioner licensed to practice in the Yukon.

Food supplements are covered when medically required.

Restrictions: Goods and services are not covered if benefits are already available through a federal or territorial act or by private or group insurance. Beneficiaries are required to pay the first \$250 of eligible costs per year, to a maximum of \$500 per family. There are also restrictions on being absent from the Yukon and purchases outside of the Yukon. Call for additional information.

Geographical Limits: Yukon residents

CONTINUING CARE, YTG

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 3168 – 3rd Avenue, Whitehorse

Phone: (867) 667-5330

Fax: (867) 393-6237

(Outside of Whitehorse contact the YTG regional social worker)

Continuing Care provides facility-based care for individuals of any age, including children and seniors and community-based programs to address the challenge of equitable access and use, including home care, adult day program, meals on wheels, respite services, and assessment /stabilization services.

Admission to Continuing Care Programs and Services follows an application, assessment and placement process coordinated with the Admission Assessment Coordinator. An individual will be offered service care once there is a vacancy in the most suitable residential program or Service.

For information on services offered by Continuing Care or to apply for services or programs please contact: Continuing Care Programs and Services, Admission/Assessment Coordinator at: Macaulay Lodge # 2 Klondike Road, Whitehorse, Yukon, Y1A 3L5. Phone: (867) 667-8961; Fax: (867) 667-5998; E-mail: continuing.care@gov.yk.ca

ADULT DAY PROGRAM

The Adult Day Program provides services and support to adults with cognitive or physical impairments and to their caregivers. Goals are to maintain or increase the clients level of independence, to prevent or delay the need for residential care in a long-term care facility, and to provide services that complement other community service providers.

COPPER RIDGE PLACE - Extended Care and Special Care

Extended Care Residential Services are provided to youth, adults, and seniors who require extensive assistance on a 24 hour basis.

Special Care Residential Services provide a therapeutic and secure environment for clients with dementia. These resident require 24 hour monitoring and support due to the effects of progressive memory and cognitive impairments caused by dementia.

The Short Term Assessment and Stabilization Services (S.T.A.S.) provides a secure and supportive environment for a short-term stay to clients with dementia who are experiencing an acute change in functioning.

MACAULAY LODGE - Intermediate Care Program

Provides care to individuals requiring moderate assistance. This could include dressing, bathing, monitoring, and/or professional care on an intermittent basis throughout the day.

MCDONALD LODGE - Intermediate Care Program

Located in Dawson City. The Lodge provides care to individuals requiring moderate assistance. This could include dressing, bathing, monitoring, and/or professional care on an intermittent basis throughout the day.

MEALS ON WHEELS

Continuing Care offers Meals on Wheels in Dawson City and Whitehorse to Yukoners with an assessed need. In Whitehorse this service may be accessed through the Admission Assessment Coordinator or the Home Care Program. In Dawson City, this service can be accessed through the Manager at McDonald Lodge.

RESPIRE CARE SERVICES

Respite Care Services provide short term relief to caregivers looking after a relative or friend at home in the community. This service is available at all Yukon Continuing Care residential facilities for periods of one to four weeks.

YUKON HOME CARE PROGRAM

Home Care assists clients to live independently in their own homes with services based on the individuals health needs. In Whitehorse, services can be accessed by calling 867-667-5774. Home Care Services in other Yukon communities and can be accessed by contacting the regional social worker.

Therapy Services are available to Yukon communities outside of Whitehorse. Occupational Therapists and Physiotherapists visit communities on an as needed basis to provide service to clients.

FIRST NATION HEALTH SERVICES

Carcross Tagish First Nation, Carcross, David Ravensdale, P.O. Box 130, Carcross, Yukon, Y0B 1B0. Phone: (867) 821-4810; Fax: (867) 821-4811

E-mail: david_ravensdale@hotmail.com

For Home and Community Care; contact Patrick James, Phone: (867) 821-2946; Fax: (867) 821-4802

Champagne and Aishihik First Nations, P.O. Box 5309, Haines Junction, Yukon, Y0B 1L0. Phone: (867) 634-2288; Fax: (867) 634-2108 E-mail: dmacdonald@cafn.ca

Kaska Tribal Council, Watson Lake, Dorothy John, Phone: (867) 536-2805; Fax: (867) 536-2806

Kluane First Nation, Burwash Landing, Mary Easterson, P.O. Box 20, Burwash Landing, Yukon, Y0B 1V0. Phone: (867) 841-4616; Fax: (867) 841-5502
E-mail: kluanefn@yt.sympatico.ca

Kluane Martin, National Health Tech, Whitehorse, 805 Cook Street, Whitehorse, Yukon, Y1A 2S2. Phone and Fax: (867) 667-2733

Kwanlin Dun First Nation, Whitehorse, Shawn Kitchen, 35 McIntyre Drive, Whitehorse, Yukon, Y1A 5A5. Phone: (867) 667-7289; Fax: (867) 633-6095
E-mail: skitchen@health.kdfn.yk.ca

Liard First Nation, Watson Lake, Colleen Caesar, P.O. Box 328, Watson Lake, Yukon, Y0A 1C0. Phone: (867) 536-2131; Fax: (867) 536-2332
E-mail: ccaesar@kaska.ca or rjules@kaska.ca

Little Salmon Carmacks First Nation, Carmacks, Rachel Byers, P.O. Box 135, Carmacks, Yukon, Y0B 1L0. Phone: (867) 863-5576; Fax: (867) 863-5710
E-mail: Rachel.byers@lscfn.ca

Nacho Nyak Dun First Nation, Mayo, Roberta Hager, P.O. Box 220, Mayo, Yukon, Y0B 1M0. Phone: (867) 996-2420; Fax: (867) 996-2738
E-mail: deputychief@nnd.com

Ross River Dena Council, Ross River, Margaret Thomson Centre, Ross River, May Bolton, General Delivery, Ross River, Yukon, Y0B 1S0. Phone: (867) 969-2722; Fax: (867) 969-2019

Selkirk First Nation, Pelly Crossing, Milly Johnson, P.O. Box 40, Pelly Crossing, Yukon, Y0B 1P0. Phone: (867) 537-3331; Fax: (867) 537-3902
E-mail: johnsonm@selkirkfn.com

Ta'an Kwach'an Council, Whitehorse, Nora Lee Peters, 117 Industrial Road, Whitehorse, Yukon, Y1A 2T8. Phone: (867) 668-3613; Fax: (867) 668-3465
E-mail: npeters@taan.ca

Teslin Tlingit Council, Teslin, Kelly Morris, P.O. Box 133, Teslin, Yukon, Y0A 1B0. Phone: (867) 390-2532 Ext. 330; Fax: (867) 390-2130
E-mail: Kelly.morris@ttc-teslin.com

Tr'ondek Hwech'in First Nation, Dawson City, Lynn Rear, P.O. Box 599, Dawson City, Yukon, Y0B 1G0. Phone: (867) 993-5385; Fax: (867) 993-6553
E-mail: lynn.rear@gov.trondek.com

Vuntut Gwitch'in First Nation, Old Crow, Glenna Tetlich, General Delivery, Old Crow, Yukon, Y0B 1N0. Phone: (867) 966-3519; Fax: (867) 966-3808
E-mail: gtetlich@vgfn.net

White River First Nation, Beaver Creek, Glenn Stephen, General Delivery, Beaver Creek, Yukon, Y0B 1A0. Phone: (867) 862-7802 or 862-7908; Fax: (867) 862-7806
E-mail: gstephen@wrfn.yk.ca

Council of Yukon First Nations, Whitehorse, Lori Duncan, CYFN, 11 Nisutlin Drive, Whitehorse, Yukon, Y1A 3S4. Phone: (867) 393-9200; Fax: (867) 668-6577

DIAND - First Nation General Inquiries, Whitehorse, Phone: (867) 667-3821; Toll Free out of Whitehorse: 1-800-661-0451; Fax: (867) 667-3372

First Nations Health Program, Donna Hogan, Whitehorse General Hospital,
#5 Hospital Road, Whitehorse, Yukon Y1A 3H3. Phone: (867) 393-8700.

First Nation Non-Insured Health Services

Phone: (867) 667-3974; Toll Free 1-800-661-0451; Fax: (867) 667-3999

Non-Insured Health Benefits Program (NIHB)

Phone: (867) 393-6777 (Whitehorse); Fax: (867) 667-3999

HEALTH AND SOCIAL SERVICES COUNCIL

Contact: Colleen Wirth, Chair, (867) 668-5201 or Secretariat, Amar Dhillon

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Phone: (867) 667-5770 (Secretariat – Amar Dhillon)

Fax: (867) 667-3096

Services Offered: An Advisory Council to the Minister of Health and Social Services. Members are appointed by Cabinet. The mandate is to listen to health, social, justice and education issues and advise the Minister and make recommendations on related issues.

Geographical Limits: Yukon wide

Hours of Operation/Meeting Times: Meetings are four times a year.

Other Pertinent Information: Groups or individuals wanting to make a presentation can contact the Chair or the Co-Chair or the Secretariat or any member of the Health and Social Services Council.

HEALTH SERVICES, YTG

Contact: General Inquiries

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: Financial Plaza, 4th Floor, 204 Lambert Street, Whitehorse

Phone: (867) 667-5209

Fax: (867) 393-6486

Web Site: www.hss.gov.yk.ca

Services Offered: Various health-related services

Eligible to Participate: Yukon residents

Geographical Limits: Yukon

Hours of Operation: 8:30 a.m. to 4:30 p.m.

CHRONIC DISEASE INFORMATION

Phone: (867) 667-5092 (Whitehorse); Toll Free out of Whitehorse: 1-800-661-0408;

Fax: (867) 393-6486.

COMMUNITY HEALTH CENTRES

Beaver Creek 862-4444; Carcross 821-4444; Carmacks Health Centre, 863-4444; Dawson City Health Centre, 993-4444; Destruction Bay 841-4444; Faro Health Centre, 994-4444; Haines Junction Health Centre, 634-4444; Mayo Health Centre, 996-4444; Old Crow Health Centre, 966-4444; Pelly Crossing Health Centre, 537-4444; Ross River Health Centre, 969-4444; Teslin Health Centre, 390-4444; Watson Lake Health Centre, 536-4444. Toll Free outside of Whitehorse 1-800-661-0408 (to YTG Inquiry Desk in Whitehorse). Daily clinics for acute and chronic medical conditions, 24 hour emergency services and provision of community health programs.

CONFIDENTIAL EMERGENCIES

Phone: Whitehorse Toll Free: 1-877-957-8953

CONTAGIOUS DISEASES, SEXUALLY TRANSMITTED DISEASES OR AIDS INFORMATION AND INQUIRIES

Phone: (867) 667-8323 (Whitehorse) or Toll Free in the communities 1-800-661-0408. Fax: (867) 667-8349. Information and Inquiries – STD's and Pregnancy, Phone: Toll Free 1-877-957-8953. Sexually Transmitted Disease Information, Phone: Toll Free 1-800-661-4337.

WHITEHORSE HEALTH CENTRE

Contact: Yzes Titlui

Physical Address: 9010 Quartz Road, Whitehorse

Phone: (867) 667-6371 (Whitehorse); Toll Free out of Whitehorse: 1-800-661-0408;

Fax: (867) 393-6407

The Centre promotes health and well being through community based health services: immunization, prenatal instruction, school health and wellness clinics.

**HEALTH CARD, HEALTH INSURANCE, MEDICAL COVERAGE
HEALTH CARE INFORMATION, HEALTH COVERAGE, TRAVEL
COVERAGE**

Phone: (867) 667-5209 (Whitehorse); or Toll Free in the communities
1-800-661-0408. Fax: (867) 393-6486. Physical Address: Fourth Floor, Financial
Plaza, 204 Lambert Street, Whitehorse.

**COMMUNITY BASED HEALTH PROGRAMS OR FIRST NATION HEALTH
PROGRAMS**

Phone: (867) 393-6777; Fax: (867) 393-6772

HEALTH CANADA GENERAL INQUIRIES

Phone: (867) 393-6777; Toll Free 1-800-661-0451; Fax: (867) 393-6772
Web Site: www.hc-sc.gc.ca

HEALTH PROMOTION UNIT

Phone: (867) 667-8394 (Whitehorse); or Toll Free in the communities
1-800-661-0408. Fax: (867) 667-8338. Services Offered: Sexual health information;
Tobacco use information and resources.

HEALTHY FAMILIES PROGRAM

Family Support. Phone: (867) 667-3745 (Whitehorse); Toll Free 1-800-661-0408;
Fax: (867) 667-3620

**HEARING TESTING, HEARING AIDS, HEARING THERAPIES,
AUDIOLOGY**

Phone: (867) 667-5913; or Toll Free in the communities 1-800-661-0408
Fax: (867) 667-5922; TTY (867) 393-7460

HOME NURSING, HOME HEALTH AIDS, AFTER CARE

Phone: (867) 667-5774; Toll Free 1-800-661-0408; Fax: (867) 393-6328

IMMUNIZATION AND VACCINATIONS

(Contact Hospital or Community Health Centre)

For Information and Inquiries: Phone: (867) 667-6371 (Whitehorse); or Toll Free in the communities 1-800-661-0408; Fax: (867) 393-6407.

INFORMATION FOR FUNDING

Phone: (867) 667-3010 (Whitehorse); or Toll Free 1-800-661-0408

Fax: (867) 667-3096.

MEDICAL TRAVEL, HEALTH TRAVEL FOR MEDICAL TREATMENT

Phone: (867) 667-5203 (Whitehorse); Toll Free out of Whitehorse 1-800-661-0408;

Fax: (867) 393-6486

PHARMACARE, CHRONIC DISEASE

Phone: (867) 667-5403 (Whitehorse); or Toll Free 1-800-661-0408

Fax: (867) 393-8486

SEXUAL ASSAULT/ FAMILY VIOLENCE INFO LINE

Phone: (867) 667-3581 Whitehorse; Toll Free 1-800-661-0511

SEXUAL HEALTH INFORMATION LINE (YK Style)

Phone: Toll Free 1-877-957-8953

E-mail: FOL[fol@optbc.org]

Services Offered: The YK Style Phone Line is a confidential information and referral line for all residents of the Yukon. This is a toll free telephone service that provides accurate, confidential and non-judgmental information on issues relating to birth control, sexually transmitted infections, sexual decision making and pregnancy options. The line is staffed by registered nurses and trained volunteers.

Hours of Operation: Monday - Friday 9:00 a.m. - 9:00 p.m.

Saturday 10:00 a.m. - 2:00 p.m.

WATSON LAKE HEALTH CENTRE

Contact: Sue Rudd

Mailing Address: P.O. Box 500, Watson Lake, Yukon, Y0A 1C0

Physical Address: Ravenhill Drive, Basement of the Watson Lake Hospital

Phone: (867) 536-7483 – Watson Lake Health Centre; or Toll Free out of Watson Lake 1-800-661-0408; Home Care Nurse (867) 536-2344 or Visiting Specialist Office (867) 536-2950 or (867) 536-7541; For Emergencies call (867) 536-4444

Fax: (867) 536-7011

E-mail: watson.lake.publichealth.nurse@gov.yk.ca

Services Offered: Health education/support to people throughout the life span. We also offer well child clinics by appointment, international travel assessments, education and immunizations. We offer drop in clinics and we provide communicable disease education, assessment, treatment and follow up. We offer emergency birth control, needle exchange, provide screening tests for hearing and vision, nutrition counselling for all ages.

Eligible to Participate: Anyone

Cost or Income Limits: Costs for specific immunizations related to travel immunization, work place exposures.

Geographical Limits: Watson Lake and surrounding area.

Hours of Operation: 8:00 a.m. to 12 noon and 1:00 p.m. to 5:00 p.m. Monday to Friday. Phone ahead for specific clinic times.

Other Pertinent Information: Wheelchair accessible, centrally located in the basement of the hospital.

WHITEHORSE GENERAL HOSPITAL (YUKON HOSPITAL CORPORATION)

Contact: Switchboard, Phone 393-8700 or the specific unit or area

Mailing Address: 5 Hospital Road, Whitehorse, Yukon, Y1A 3H7

Physical Address: 5 Hospital Road, Whitehorse

Phone:

Administration (867) 393-8732

Finance (867) 393-8752

Health Records (867) 393-8744

Lab (867) 393-8739

Maternity (867) 393-8777

Pediatrics (Children's Ward)

(867) 393-8727

Same Day Surgery (867) 393-8781

Surgical (867) 393-8723

X-Ray (867) 393-8738

Admissions (867) 393-8700

First Nations Health Program (867) 393-8780

Human Resources (867) 393-8701

Fax (867) 393-8880

Mammograms (867) 393-8740

Medical (867) 393-8722

Pharmacy (867) 393-8737

Specialist Clinic (867) 393-8748

Therapy Services (867) 667-8963

Fax: Administration (867) 393-8707; Admissions (867) 393-8771

Web Site: www.whitehorsehospital.yk.ca

Services Offered: We are a General Hospital open 24 hours a day, seven days a week. All disabilities can be accommodated. If an individual needs assistance with language interpretation, services for someone deaf or blind, or with mobility, the hospital will assist where possible to meet individual needs.

Diabetes Education Centre. Contact: Nurse or dietician.

Mailing Address: #5 Hospital Road, Whitehorse, Yukon, Y1A 3H7.

Physical Address: #5 Hospital Road, Whitehorse. Phone: (867) 393-8711

Fax: (867) 393-8875 E-mail: diabetes.center@wgh.yk.ca

Services Provided: Two and a half day session every six weeks. Referral required from family physician, community nurse or CHR. Eligible to Participate: Anyone 18 and over referred by a doctor. Cost or Income Limits: Covered under Yukon Health Care. Geographical Limits: Yukon. Hours of Operation: 8:30 a.m. to 12:00 noon and 12:30 p.m. to 2:00 p.m. Other Pertinent Information: This is a health care team under Yukon Hospital Corporation.

Chemo Room (Karen's Room). Ask your doctor for information.

First Nations Health Program. Contact: Receptionist, Joanne; Mailing Address: First Nations Health Program, Whitehorse General Hospital, #5 Hospital Road, Whitehorse, Yukon, Y1A 3H3. Physical Address: #5 Hospital Road, Whitehorse General Hospital, Whitehorse. Phone: (867) 393-8780; Fax: (867) 393-8750.

We offer traditional medicines and a healing room as well as an Elders' Suite. We provide assistance for First Nations people coming to the hospital.

YUKON WORKER'S COMPENSATION BOARD

Benefits for Disabled Workers

Contact: WCB Office in Whitehorse

Mailing Address: 401 Strickland Street, Whitehorse, Yukon, Y1A 5N8

Physical Address: 401 Strickland Street, Whitehorse

Phone: (867) 667-5645 Whitehorse; Toll Free out of Whitehorse 1-800-661-0443

Fax: (867) 393-6419

Web Site: wcb.yk.ca/worker/benefits/

Services Offered: The Yukon Worker's Compensation, Health and Safety Board operates a dual award system. Workers can receive loss of earnings benefits, and/or a permanent impairment award. They also receive medical aid and rehabilitation. In addition, dependents of deceased workers (work-related death) are entitled to some benefits.

The Web Site provides links to entitlement, how to file a claim, prevention, reviews and appeals, rehabilitation, worker's report of illness, loss of earnings benefit, permanent impairment, rehabilitation benefits, death benefits, other benefits, medical aid. This information is also available by telephone, mail, or by going to the WCB Office in Whitehorse.

Geographical Limits: Yukon

ASPEN RESIDENCES LTD.

Contact: Graham Wilson

Mailing Address: Box 31504, Whitehorse, Yukon, Y1A 6K8

Phone: (867) 667-2928

Fax: (867) 668-4472

E-mail: graham@klondiker.com

Web Site: www.aspenresidences.com

Services Offered: Residential support to adults with special needs. Aspen Residences operates two homes in Whitehorse providing a range of supports.

Eligible to Participate: Special needs referrals through Adult Services Unit, YTG

Age Limits: Adults

Geographical Limits: Yukon residents

Hours of Operation: Office 9 a.m. to 5 p.m.; 24 hrs/7 days/week for residents

BALSAM RESIDENCE

Contact: Janet Vander Meer

Mailing Address: 5131 – 5th Avenue, Whitehorse, Yukon, Y1A 1L8

Physical Address: 5131 – 5th Avenue, Whitehorse

Phone: (867) 667-8757 Office

Fax: (867) 393-7028

Services Offered: A 24 hours a day, seven days a week residence for adults labeled with disabilities.

Eligible to Participate: Adults are referred through Adult Services Unit, YTG.

Age Limits: Adults

Cost or Income Limits: Variable. Determined through the Adult Services Placement Committee.

Hours of Operation: 24 hours a day, seven days a week for residents. Office hours are variable, call ahead.

Other Pertinent Information: First Nations focused.

CANADA MORTGAGE AND HOUSING CORPORATION (CMHC)

Contact: Gail Shuttleworth, Assisted Housing Officer

Mailing Address: Suite 402, 3106 Third Avenue, Whitehorse, Yukon, Y1A 5G1

Physical Address: Suite 402, 3106 Third Avenue, Whitehorse

Phone: (867) 633-7530; Toll Free 1-800-331-8794 (out of Whitehorse)

Fax: (867) 633-7542

E-mail: gshuttle@cmhc.ca

Web Site: cmhc.ca

Services Offered: Residential Rehabilitation Assistance Program for Persons with Disabilities, to modify a house or an apartment. (RRAP-D)

Eligible to Participate: Based on household income. Targets low income individuals.

Cost or Income Limits: Household income under \$34,500 in Whitehorse; levels vary in other Yukon communities.

Geographical Limits: Canada wide

Hours of Operation: 8:00 a.m. to 12 noon, 1:00 p.m. to 4:00 p.m.

Other Pertinent Information: CMHC also has the HASI program which provides grants that have been increased from \$2500 to \$3500, for seniors 65 and over for security systems, grab bars, special lighting (suggested uses). Specific to people with disabilities to assist them to stay in their homes.

GREY MOUNTAIN HOUSING SOCIETY

Contact: Darla-Jean Lindstrom, General Manager; Lyall Herrington Sr., Tennant Counselor

Mailing Address: Suite 5, 4078 – 4th Avenue, Whitehorse, Yukon, Y1A 4K8

Physical Address: Suite 5, 4078 – 4th Avenue, Whitehorse in the Selwyn Building at the corner of 4th and Hanson.

Phone: (867) 633-4880. Tenant Counsellor: (867) 633-3351

Fax: (867) 633-5964

E-mail: greymtn@yukonnet.ca

Services Offered: Housing for families of First Nations ancestry.
No accommodations are available for single people at this time.

Eligible to Participate: Any First Nation family. The head of the household has to be of First Nation ancestry.

Age Limits: 19+

Cost or Income Limits: A percentage of income is paid for housing.

Geographical Limits: Whitehorse

Hours of Operation: Office Hours, 9:00 a.m. to 5:00 p.m., Monday to Friday

RESIDENTIAL CARE FACILITIES

COPPER RIDGE PLACE

Contact: Susan Rubinoff, Administrative Coordinator of All Continuing Care Programs

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 60 Lazulite Drive, Whitehorse

Phone: (867) 393-7500; Toll Free 1-800-661-0408

Fax: (867) 393-7510

E-mail: continuing.care@gov.yk.ca

Web Site: www.gov.yk.ca

Services Offered: Copper Ridge Place offers Extended care for Younger Adults and Children, a Special Care (Dementia) Unit, and Extended Care for Seniors.

MACAULAY LODGE

Contact: Laurie Rear, Manager, Intermediate Care

Mailing Address: 2 Klondike Road, Whitehorse, Yukon, Y1A 3L5

Physical Address: 2 Klondike Road, Whitehorse

Phone: (867) 667-5955; Toll Free 1-800-661-0408

Fax: (867) 667-5998

E-mail: continuing.care@gov.yk.ca

Web Site: www.gov.yk.ca

Services Offered: Residential care; Intermediate care; for people who need help with two or three assisted daily living skills. There is a community day program, Monday to Friday, 8:30 a.m. to 4:30 p.m. and respite for caregivers is 24 hours a day, seven days a week.

Eligible to Participate: Any adult, 19 and over, who has lived in the Yukon for one year.

Age Limits: 19 and over

Cost or Income Limits: There is a per diem fee.

Geographical Limits: Yukon

Hours of Operation: Office hours are 24 hours a day, seven days a week for residents.

Other Pertinent Information: For intake or respite, contact Susan Rubinoff at Copper Ridge Place at (867) 393-7514.

MCDONALD LODGE FOR SENIORS

Contact: Martine Cotè, Manager of Continuing Care Services

Mailing Address: Box 310, Dawson City, Yukon, Y0B 1G0

Physical Address: 636 – 5th Avenue, Dawson City, Yukon

Phone: (867) 993-5345, Toll Free: 1-800-661-0408

Fax: (867) 993-5849

Services Provided: McDonald Lodge is an eleven room YTG care facility for Yukon seniors and the physically challenged. Residents stay at the lodge on a long term (permanent) or short term (respite, up to 30 days) basis.

Programming is developed on an individual basis, appropriate to skills and interests. Lodge attendants provide personal support, and assist residents with recreation and therapy activities. Palliative care is provided with active participation of family and friends.

Home support services for Dawson City are coordinated through McDonald Lodge for personal care, home management (housekeeping, shopping, etc.) and respite care. Tr'ondek Hwech'in adult care workers provide home management services for First Nation community members. To apply for home support or meals on wheels contact the Lodge. Assessment and appropriate services will be arranged.

Eligible to Participate: Seniors and physically challenged people

Costs or Income Limits: \$18/day cost to residents

Geographical Limits: Yukon residents with a Yukon medical card.

Hours of Operation: 9:00 a.m. to 5:00 p.m. for office; for residents 24 hours/day, seven days/week.

TEEGATHA'OH ZHEH

Mailing Address: P.O. Box 4578, Whitehorse, Yukon, Y1A 2Z6

Physical Address: 108C Copper Road, Whitehorse

Phone: (867) 668-4471 or 668-4787 or 633-3268. Day program (867) 393-3347

Fax: (867) 633-3128

E-mail: teegatha@internorth.com

Services Offered: Teegatha 'Oh Zheh provides residential and day program services to adults who have been labeled with an intellectual disability. Residential programs involve providing support to individuals in their own homes. The day programs are geared toward individuals in residential programs and to those residing in the community.

Eligible to Participate: Direct services for individuals, with close involvement with friends, families, caregivers and/or guardians.

Age Limits: Adults

Cost or Income Limits: Most individuals are referred through YTG's Adult Services Unit or through DIAND.

Geographical Limits: The clients have to be physically in the Yukon.

Hours of Operation: 8:00 a.m. to 4:00 p.m. Monday to Friday

Other Pertinent Information: **Open Doors** – Box 4578, Whitehorse, (867) 668-3427. An afternoon program for community individuals, and a morning training and leisure program for residential participants. Learning opportunities through experience, to meet individual client needs in their social, recreational, leisure and some avocational pursuits by providing appropriate options. **Eligibility:** Adults with disabilities who can be supported in a 1:4 staffing ratio. **In Step** is a full day program for individuals living in the community, based on individual programming in areas of training (job and life skills), literacy, supported employment and recreation.

WHITEHORSE HOUSING AUTHORITY

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 410 G Jarvis Street, Whitehorse

Phone: (867) 667-5712

Fax: (867) 393-6386

Web Site: www.gov.yk.ca (under Yukon Housing Corporation)

Services Offered: Rent geared to income housing

Eligible to Participate: Depends on family size. Subsidized housing.

Age Limits: Over 18

Cost or Income Limits: Varies. Renters pay 25% of gross income plus power costs.

Geographical Limits: Whitehorse

Hours of Operation: 8:30 a.m. to 5:00 p.m. Monday to Friday. Advisory Board meets monthly.

Other Pertinent Information: No pets. There are two wheelchair accessible units. There is an interview process in Whitehorse and a waiting list for units.

Seniors Housing in Whitehorse:

Rent geared to income housing for lower income seniors, operated by Whitehorse Housing Authority, for seniors 60 years of age and older:

Alexander Street Residence, 207 Alexander Street, Whitehorse, Yukon

Closeleigh Manor, 100 Lambert Street, Whitehorse

Greenwood Place, 3090 3rd Avenue, Whitehorse, Yukon

Contact Whitehorse Housing Authority for information on any of these facilities.

YUKON HOUSING CORPORATION

Contact: General Inquiries

Mailing Address: 410H Jarvis Street, Whitehorse, Yukon, Y1A 2H5

Physical Address: 410H Jarvis Street, Whitehorse

Phone: (867) 667-5759

Fax: (867) 667-3664

Web Site: www.housing.yk.ca

Services Offered: Housing programs – loans for home purchase and home repair; subsidized rental housing in Yukon communities out of Whitehorse (see Whitehorse Housing Authority for subsidized rental housing in Whitehorse). Loans to modify a home – wheelchair ramp, washroom aids, etc.

Eligible to Participate: Any Yukon resident

Cost or Income Limits: Contact Yukon Housing

Geographical Limits: Yukon

Hours of Operation: 8:30 a.m. to 5:00 p.m.

Other Pertinent Information: Wheelchair accessible (stair lift).

Home Repair Program

Provides low interest loans to homeowners wishing to repair homes for a variety of reasons, including improved accessibility. Subsidies on loan repayment may be available to people with low incomes.

Rental Rehabilitation Program

Low interest loans are provided to landlords who upgrade their rental units for health and safety, energy efficiency and access to elderly or special needs tenants.

Subsidized Housing Units

Yukon Housing manages subsidized housing units throughout the Yukon including those designated "barrier free."

LEGAL SERVICES

Lawyer Referral Service

This program is offered through the Law Society of Yukon at #201, 302 Steele Street, upstairs in the T.C. Richards Building. Phone: (867) 668-4231. Lawyers are available for a half hour consultation at a special rate. It is necessary to go to the Law Society of Yukon to pay for and receive a certificate and the name of the lawyer you can see. They have a list of lawyers in different areas of practice participating in the referral service.

Law Society of Yukon. Office located at #303, 302 Steele Street, upstairs in the T.C. Richards Building (the log building corner of Third and Steele Streets). Phone: (867) 668-4231 in Whitehorse. Fax: (867) 667-7556. E-mail: lsy@yknet.yk.ca

Legal Aid. Yukon Legal Services Society, Suite 203, 2131 2nd Avenue, Whitehorse, Yukon, Y1A 1C3. Phone: (867) 667-5210 in Whitehorse, Toll Free in Yukon at 1-800-661-0408 Fax: 667-8649 E-mail: legalaids@yknet.ca.
Web Site: www.legalaids.yk.net

Services Offered: May provide legal services to any Yukon resident who can not afford to have a lawyer represent them in criminal, family, wardship or mental health matters. An application is made to determine if a person is financially eligible for Legal Aid. Outside of Whitehorse, court workers can assist people to apply for Legal Aid.

Legal Education. Phone (867) 667-4305 at Yukon College, Whitehorse.

Mediation Yukon Society. Phone (867) 667-7910

Yukon Public Legal Education Association (YPLEA). c/o Yukon College, Box 2799, Whitehorse, Yukon, Y1A 5K4. Located at Yukon College Library. Phone: (867) 667-4305. The Law Line is 668-LAWS (867) 668-5297 in Whitehorse and Toll Free in the Yukon at 1-866-667-4350. Fax: (867) 668-5541.

E-mail: yplea@yukoncollege.yk.ca. Web Site: www.yplea.com Hours of operation: 8:30 a.m. to 4:30 p.m. Monday, Wednesday, Thursday and Friday (closed for lunch 12 to 1). Tuesday 8:30 am. To 12 noon. Wheelchair accessible.

Other Pertinent Information: There is a resource library, resource materials and workshops on law related topics. The Association has produced a series of easy to read information pamphlets and the Women Can't Be Beat information package and video.

ALZHEIMER'S SUPPORT GROUP OF YUKON

Contact: Sue Burton

Mailing Address: 58 Boswell Crescent, Whitehorse, Yukon, Y1A 4T3

Phone: (867) 667-4050

Services Offered: Peer support

Eligible to Participate: Anyone interested, usually caregivers

Meeting Times: Second Tuesday of the month, 7:30 p.m., Copper Ridge in front door, first door on the left.

Other Pertinent Information: Sometimes just open discussion. Rides are available to and from the meetings in a regular vehicle. Copper Ridge is wheelchair accessible.

Alzheimer's Society of Canada is a national organization located in Toronto.

Phone: (416) 488-8772; Fax: (416) 488-3778; Toll Free: 1-800-616-8816;

E-mail: info@alzheimer.ca Web Site: www.alzheimer.ca

AUTISM WORKING GROUP

Contact: Mary Fox (President) 867-393-8008 or Julie Robinson 867-668-8160

E-mail: fox-thompson@yknet.yk.ca

Website - National: www.autismsocietycanada.ca

Services Offered: To address national autism issues in the territory, committed to advocacy, public education, information, referral and development support.

Eligible to Participate: People affected by autism, family, friends.

Geographical Limits: Yukon based with an interest in national issues.

CANADIAN MENTAL HEALTH ASSOCIATION

Contact: Dudley Morgan, President, CMHA Yukon Division or Ross Findlater

Mailing Address: Dudley Morgan, President, CMHA Yukon Division
6 Bates Crescent, Whitehorse, Yukon, Y1A 4T8

Phone: (867) 668-7144

E-mail: deliasmorgan@yahoo.com

Web Site: www.cmha.ca

Services Offered: Mainly advocacy and education; some activities such as sponsor of Canadian Mental Health Week; research (e.g. need for a crisis service)

Eligible to Participate: Anyone

Geographical Limits: Yukon

Hours of Operation/Meeting Times: Variable, call ahead

SECOND OPINION SOCIETY (SOS)

Contact: Gisela Sartori, Coordinator

Mailing Address: 708A Black Street, Whitehorse, Yukon, Y1A 2N8

Physical Address: 708A Black Street, Whitehorse

Phone: (867) 667-2037

Fax: (867) 667-2037

E-mail: info@second-opinion.ca

Services Offered: Drop in 11:00 a.m. to 5:00 p.m., Monday to Friday. Resource centre, library. Self help for people who have had experience with the mental health system looking for wholistic alternatives. Soup lunch at noon on Thursdays as a social activity. Periodic workshops, special events, peer support.

Eligible to Participate: Anyone

Geographical Limits: Yukon

Hours of Operation/Meeting Times: Monday to Friday, 11:00 a.m. to 5:00 p.m.

YTG MENTAL HEALTH SERVICES

Contact: General Inquiries

Mailing Address: P.O. Box 2703, Whitehorse, YT, Y1A 2C6

Physical Address: 4 Hospital Road, 2nd floor

Phone: (867) 667-8346

Fax: (867) 667-8372

(New) Services Offered: Assessment, individual and group treatment, and community outreach services.

Participation Eligibility: Individuals with a diagnosable mental health problem.

Hours of Operation: 8:30 – 4:30 (closed for lunch)

ACTIVE LIVING ALLIANCE FOR CANADIANS WITH DISABILITIES

Contact: Cathy Zrum

Mailing Address: c/o RPAY, 4061 – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: 4061 – 4th Avenue, Whitehorse

Phone: Office (867) 668-8328

Fax: (867) 667-4237

E-mail: zrum@whtvcable.com or yk@ala.ca

Web Site: www.ala.ca

Services Offered: Training for teachers, sport and community groups on how to include persons with disabilities into sport and recreation activities.

Opportunities for involvement and workshops are also offered for people with disabilities.

Eligible to Participate: Anyone

Other Pertinent Information: There is a national toll free number 1-800-771-0663. Nationally, the organization has the mandate to enable Canadians with disabilities to lead active, healthy lives.

Goals for 2003 are: A 20% reduction in physical inactivity among Canadians with a disability resulting in a health care cost savings of well over \$1 billion. Children and youth with disabilities will always be included in school-based physical education leading to healthy active lifestyles. Public sector fitness, physical recreation and sport opportunities will be inclusive, encouraging participation by Canadians with disabilities of all ages and interest.

ASSOCIATION FRANCO-YUKONNAISE

Mailing Address: 302 Strickland Street, Whitehorse, Yukon, Y1A 2K1

Physical Address: 302 Strickland Street, Whitehorse

Phone: (867) 668-2663; Toll Free 1-866-673-7632

Fax: (867) 668-3511

E-mail: afy@afy.yk.ca

Web Site: www.afy.yk.ca

Services Offered: Computer room with internet on computers; rental of French movies and videos; books in French; access to rooms for activities.

Eligible to Participate: Anyone. We will accommodate anyone with a disability as much as possible.

Cost or Income Limits: Internet access, Microsoft Word, games – computer room \$4/hour; videos rent for \$2/week; books are no charge to borrow; and the rooms for activities are available at varying rates.

Geographical Limits: Whitehorse mainly. Anyone is welcome when they are in Whitehorse.

Hours of Operation: 8:30 a.m. to 5:00 p.m. Monday to Friday

Other Pertinent Information: Wheelchair accessible

CITY OF WHITEHORSE - PARKS AND RECREATION

Mailing Address: 2121 – Second Avenue, Whitehorse, Yukon, Y1A 1C2

Physical Address: 2121 Second Avenue, Whitehorse

Phone: (867) 668-8325

Fax: (867) 668-8324

E-mail: parcs&rec@city.whitehorse.yk.ca

Web Site: www.city.whitehorse.yk.ca

Services Offered: Recreational facilities and programs – pool, arenas, leisure programs in the leisure guide; Recreation grant funding (some organizations for people with disabilities have received grants); Consultative services on community projects, for example, on the Millennium Trail Parks. Many parks have accessible play equipment. Facilities rental – pool, arenas, schools. Most areas are wheelchair accessible – it indicates in the Leisure Guide if they are not.

Eligible to Participate: Anyone

Age Limits: Some specific programs have age limits – for example, children's programs are for children.

Cost or Income Limits: There are fees for activities. See Leisure Guide for information, or schedules are available at various facilities. Anyone accompanying someone with a disability to a program is admitted free.

Reduced rates for people with disabilities.

Whitehorse Lions Aquatic Centre

Contact: Sara Lewis, Program Director

Mailing Address: City of Whitehorse, 2121-2nd Ave., Whitehorse, Yukon Y1A 1C2

Physical Address: 200 Hamilton Boulevard

Phone: (867) 668-8314

Fax: (867) 668-8675

E-mail: aquaticprogram@city.whrse.yk.ca

Web Site: www.whitehorse.ca

Other pertinent information: Variety of swim programs, 3 different pools, 50% discount for elderly and persons with disabilities.

Rotary Peace Park Playground. Rotary Park, fully accessible. New playground apparatus is designed specifically for those with physical disabilities.

Takhini Arena, 345 Range Road, 668-8380 – accessible with floor seating and washrooms. A 50% discount for people with disabilities.

Millennium Trail – a fully accessible 5 km paved trail system bordering the Yukon River on both sides from the Fish Ladder to the Robert Campbell Bridge and to the S.S. Klondike through Robert Service Campground. A pedestrian bridge will be constructed at the south end of the trails by 2004.

Hours of Operation: Office 8:30 a.m. to 4:30 p.m. Monday to Friday. Programs and Facilities hours vary – pool and arenas 5:30 a.m. to 1 a.m. Leisure programs – evenings and weekends.

Other Pertinent Information: **Hearts in Motion Walking Club** is offered through City of Whitehorse Parks and Recreation. Call (867) 668-8325 for information.

COMMITTEE ON ABUSE IN RESIDENTIAL SCHOOLS (CAIRS)

Contact: Kevin Barr

Mailing Address: Box 30030, Whitehorse, Yukon, Y1A 5M2

Physical Address: Fourth and Black Street, off the alley, downstairs in the Salvation Army Drop-In Centre

Phone: (867) 667-2247

Fax: (867) 667-4890

E-mail: cairs@yknet.yk.ca

Services Offered: Drop in 9 a.m. – 12 noon Monday to Friday; Talking Circles (Men) Tuesdays 1:30 p.m. to 2:30 p.m.; Talking Circles (Women), Thursdays 1:30 – 2:30 p.m.; Women’s sewing circles 1:30 p.m. to 4:30 p.m. Wednesdays and Thursdays; Jam Session Friday afternoons; Arts Program Monday to Friday 9 a.m. to 4 p.m.; Outreach services and support counselling.

Eligible to Participate: Anyone

Age Limits: Eighteen and over, except for special functions

Geographical Limits: Yukon and Northern B.C.

Hours of Operation: 9 a.m. to 4:30 p.m. Monday to Friday

ELDERACTIVE RECREATION ASSOCIATION

Contact: Marlene Ross

Mailing Address: P.O. Box 33124, Whitehorse, Yukon, Y1A 5Y5

Physical Address: #122, 1116 – 1st Avenue, Horwood's Mall, Whitehorse

Phone: (867) 667-2185

Fax: (867) 667-2186

E-mail: elderactive@northwestel.net

Services Offered: Active living projects for older adults. An opportunity to enhance and enrich the lives of all older people through active living. The organization welcomes Yukoners to join and to be active and healthy in body, mind and spirit.

Eligible to Participate: As above

Cost or Income Limits: \$10 membership fee

Geographical Limits: Yukon

Hours of Operation: 10:00 a.m. to 6:00 p.m.

GOLDEN AGE SOCIETY

Contact: Goodie Sparling

Mailing Address: 4061A – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: Golden Age Centre, Sport Yukon Building, 4061A – 4th Avenue, Whitehorse

Phone: (867) 668-5538

Services Offered: Recreational opportunities for adults 55 and older.

Eligible to Participate: Adults 55 and older.

Hours of Operation/Meeting Times: Monday, Wednesday, Thursday and Friday from 1:30 p.m. to 4:30 p.m.

YUKON SPECIAL OLYMPICS

Contact: Serge Michaud

Mailing Address: 4061 – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: 4061 – 4th Avenue, Whitehorse

Phone: (867) 668-6511

Fax: (867) 667-4237

E-mail: specialolympics@sportyukon.com

Services Offered: A variety of year round sports programs: track and field, soccer, five pin bowling, indoor soccer, swimming, snowshoeing, speed skating and cross country skiing

Eligible to Participate: All abilities are welcome. We can accept people in wheelchairs as long as they have an intellectual disability.

Age Limits: 8 years old and up.

Geographical Limits: Offered in Whitehorse

Hours of Operation/Meeting Times: 8:30 a.m. to 12 noon and 1:00 p.m. to 4:30 p.m. Board meets monthly.

Other Pertinent Information: Wheelchair accessible office.

ELKS OF CANADA WHITEHORSE LODGE NO. 306

Contact: Bill Simpson

Mailing Address: 401 Hawkins Street, Whitehorse, Yukon, Y1A 1X7

Physical Address: 401 Hawkins Street, Whitehorse

Phone: (867) 667-2201 after 4:00 P.M., for the Lodge

Fax: (867) 667-2786

Services Offered: Assistance for hearing evaluations, speech therapy, and needy children for the necessities of life.

Eligible to Participate: Mainly children to 18 years, but the Elks do make exceptions, evaluated on a case by case basis.

Age Limits: None, but mainly for children to 18 years old

Cost or Income Limits: Income limits may come into play if the Elks apply to the National Charity Fund.

Geographical Limits: Canada, and mainly the Yukon

Hours of Operation/Meeting Times: The Lodge meets from September to June. The lounge is open from 3:30 p.m. to 8:00 p.m.

KINSMEN CLUB OF THE YUKON

Contact: Leif Lassen, President - Roch Fraser, Vice President

Mailing Address: 4061 – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: 4061 – 4th Avenue, Whitehorse

Phone: (867) 456-2203 (Leif Lassen at home) (867) 633-6164 (Roch Fraser at home)

Fax: (867) 393-2277

E-mail: leiflassen@hotmail.com or rsfraser@yt.sympatico.ca

Web Site: www.kinsmen.internorth.com

Services Offered: Serving the community's greatest needs.

Eligible to Participate: Anyone 18 and over can apply for assistance.

Geographical Limits: Yukon

Hours of Operation/Meeting Times: Meets 1st and 3rd Wednesdays of each month at 7:00 p.m. from September to June

KIWANIS CLUB OF WHITEHORSE

Contact: Stan Marinoske, President

Mailing Address: c/o 13 Klondike Road, Whitehorse, Yukon, Y1A 3L8

Phone: (867) 667-6695

E-mail: smarinoske@klondiker.com

Services Offered: Community services to the youth and elderly. Main objective is assisting youth.

Eligible to Participate: Anyone

Age Limits: None

Cost or Income Limits: Membership fees, but not required to apply for assistance.

Geographical Limits: An international organization, with a Yukon club.

Meeting Times: Every Thursday at the Westmark Whitehorse at 12 noon.

Other Pertinent Information: Non profit, raise funds – 90% go into the community.

KNIGHTS OF COLUMBUS

Contact: Dennis Gerard

Mailing Address: Box 31393, Whitehorse, Yukon, Y1A 7A1

Physical Address: CYO Hall, 406 Steele Street, basement Catholic Church

Phone: (867) 633-4320

E-mail: dgerard@polarcom.com

Services Offered: A Catholic, family, fraternal service organization which fundraises for various local charities.

Eligible to Participate: Any Catholic gentleman

Age Limits: 18 and older

Cost or Income Limits: \$30 a year membership

Geographical Limits: Yukon

Hours of Operation/Meeting Times: Second Wednesday of every month
September to June, 7:30 p.m., CYO Hall, 406 Steele Street, Whitehorse

LIONS CLUBS

Fireweed Lions Club

Contact: Joyce McLaughlin, Phone: (867) 393-4938

Services Provided: We support a variety of community projects including Sight Campaign, Student Exchange, Bingo at Macaulay Lodge; Nursing Scholarship; Children's Special Needs; and a Senior's Program. We meet on the second and fourth Thursdays monthly.

Grey Mountain Lions Club

Contact: Jim Bytelear, Phone (867) 667-4677

Services Provided: Support a variety of community projects; provide an on going student exchange; assist with parks and playground development and maintenance. We meet on the second and fourth Tuesdays monthly.

Lake LaBerge Lions Club

Brian Patrickson, Phone: (867) 668-7979

Services Provided: Involved in fundraising, trade show and the wheelchair accessible van.

Whitehorse Lions Club

Calvin Murdoch, Phone: (867) 667-6102

Services Provided: Support a variety of community projects including minor hockey, minor soccer and minor baseball. We meet on the second and fourth Wednesdays monthly.

MARY HOUSE

Contact: Kate O'Donnell

Mailing Address: 506 Cook Street, Whitehorse, Yukon, Y1A 2R4

Physical Address: 506 Cook Street, Whitehorse

Phone: (867) 667-7146

Services Offered: Emergency Food Program Monday, Wednesday and Friday 2:00 p.m. to 3:00 p.m. Clothing sale 1st and 3rd Saturdays, monthly. Emergency clothing or bedding. Prayer rooms available 24 hours. Alcoholics Anonymous meetings are held next door downstairs at 504 Cook Street, Monday to Friday from 12 noon to 1:00 p.m. and several evenings a week (See schedule near back of each Whitehorse newspaper). Sandwiches available Tuesdays and Thursdays 1:00 p.m. to 5:00 p.m.

Other Pertinent Information: In an emergency, come to the door. Someone will be there.

ROTARY CLUB INTERNATIONAL

Contact: Douglas Hnatiuk, President

Mailing Address: Box 31171, Whitehorse, Yukon Y1A 5P7

Phone: (867) 668-8662 (work)

E-mail: douglas.hnatiuk@city.whitehorse.yk.ca

Services Offered: Rotary is an international organization of business and professionals who provide humanitarian service, encourage high ethical standards in all vocations, and help build goodwill and peace in the world.

ROYAL CANADIAN LEGION BRANCH 254

Contact: Office Manager

Mailing Address: 306 Alexander Street, Whitehorse, Yukon, Y1A 2L6

Physical Address: 306 Alexander Street, Whitehorse

Phone: (867) 667-2800; Office (867) 667-2802; Ladies Auxiliary (867) 667-2810

Fax: (867) 667-7820

Services Offered: Services for veterans and families, seniors and youth groups and various community projects.

SALVATION ARMY

Contact: Robert Sessford

Mailing Address: The Church and Administrative Offices: 311B Black Street, Whitehorse, Yukon, Y1A 2N1. Thrift Shop 4221 – 4th Avenue, Whitehorse, Yukon, Y1A 1K2. Food and Shelter Service – 4169 – 4th Avenue, Whitehorse, Yukon, Y1A 1J5.

Physical Address: 311B Black Street, Whitehorse (The Church and Administrative Offices). Thrift Shop 4221 – 4th Avenue, next to Tag's. Food and Shelter Service at 4169 – 4th (Corner of 4th and Black Street).

Phone: (867) 668-2327 (Church and Administrative Offices, Whitehorse). Mobile Number Call Operator for 2M-5888. Thrift Shop. Phone: (668-6544). Correctional Services (The ARC) 667-2741. Captain Sessford (home:) 667-6982.

Fax: (867) 668-5763 (Church and Administrative Offices, Whitehorse). Thrift Shop Fax: (867) 668-5763. Correctional Services Fax: (867) 667-6087.

E-mail: admin@salvationarmyyt.org

Web Site: salvationarmy.ca

Services Offered:

Emergency Shelter, 10 p.m. to 3 p.m. the following day Monday to Friday but closed daytime on weekends;

Drop in Centre is 8 a.m. to 3 p.m. Monday to Friday.

Food Bank Tuesdays and Thursdays, 2 to 3 p.m. at the Drop in Centre location;

Family Services (George White) at the Drop in Centre 8 a.m. to 3 p.m. Monday to Friday;

ARC – Correctional Services 24 hours a day, 7 days a week.

Thrift Store 9:30 – 5:30 Monday, Tuesday and Saturday; Wednesday, Thursday and Friday 9:30 a.m. to 9 p.m.

Church Services Sunday morning at 11 a.m. and Sunday evening at 7 pm;

Administrative Offices 8 a.m. to 4 p.m. Monday to Friday.

Eligible to Participate: Anyone

Cost or Income Limits: Income limits may apply for family services.

Geographical Limits: Yukon

SHRINER'S CLUB YUKON

Contact: Art Christensen

Mailing Address: 26 Takhini Avenue, Whitehorse, Yukon, Y1A 3N4

Physical Address: Masonic Lodge, 505 Lambert Street, 5th and Lambert, Whitehorse

Phone: (867) 667-7390

Fax: (867) 667-7390

Web Site: www.shrinershq.org

Services Offered: A network of 22 Shriner's Hospitals and Burn Institutes. For 75 years the Shriner's have operated a network of specialized hospitals that treat children with orthopedic problems, burns and spinal cord injuries, up to their 18th birthday, free of charge.

Eligible to Participate: Children

Age Limits: Children up to 18th Birthday

Geographical Limits: Canada wide, with local groups

UNITED WAY SOCIETY OF YUKON

Contact: Ray Wells, President

Mailing Address: P.O. Box 31731, RPO Main Street, Whitehorse, Yukon, Y1A 6L3

Phone: (867) 667-2003

Fax: (867) 633-3567

E-mail: uwyukon@yknet.yk.ca

Services Offered: Charitable organization that fundraises to provide funding to various non-government organizations.

Eligible to Participate: Non-profit organizations

Cost or Income Limits: The organization has to meet United Way criteria.

Geographical Limits: Yukon

ACCESS

Physical Address: 6 Blanchard Road, Whitehorse

Phone: (867) 667-6310

Services Offered: Wheelchair lifts and ramps.

ARCTIC RESPIRATORY SERVICES

Contact: Bob Jacobs

Mailing Address: 90 Wickstrom Road, Whitehorse, Yukon, Y1A 6N2

Physical Address: 90 Wickstrom Road, Whitehorse, Yukon

Phone: (867) 667-7120

Fax: (867) 667-7103

E-mail: bjacobs@yt.sympatico.ca

Services Offered: Home and portable respiratory equipment; equipment for people with sleep apnea.

Eligible to Participate: All service is prescribed by a medical doctor.

Costs or Income Limits: Various. Most are covered. If a person is over 65 years old, YTG Health coverage is available; private insurance.

Geographical Limits: Yukon, Northern B.C. and Alaska

Hours of Operation: 10 a.m. – 12 noon; 1 p.m. to 5 p.m.

Other Pertinent Information: Wheelchair Accessible

HEARING MATTERS AUDITORY SERVICES LTD.

Contact: Karen Panter

Mailing Address: 110B – 1116 – 1st Avenue, Whitehorse, Yukon, Y1A 1A3

Physical Address: 110B, 1116 – 1st Avenue, Whitehorse (Horwood's Mall)

Phone: (867) 456-2151

Fax: (867) 456-2152

Services Offered: Hearing tests, hearing aids, hearing protection (muffs and custom plugs), assistive listening devices, mobile unit. Approved providers for Worker's Compensation Board, Pharmacare, Veterans, First Nations and more. No referrals required. No waiting lists.

Eligible to Participate: The general public

Age Limits: 18 years and over

Hours of Operation: Clinic hours are 9:30 a.m. to 12:30 p.m. and 1:00 p.m. to 4:30 p.m.

Other Pertinent Information: Wheelchair accessible.

LINE OF LIFE ASSOCIATION (LIFELINE) OF THE YUKON

Contact: Lee Pugh

Mailing Address: Box 31682, Whitehorse, Yukon, Y1A 6L3

Physical Address: 2nd Floor, Greenwood Place, 3090 – 3rd Avenue. Buzz line of life button for admittance (red button, bottom right corner).

Phone: (867) 667-6945

Fax: (867) 668-6945

Services Offered: Line of Life (Lifeline) is an emergency response system for persons at risk. Whenever help is needed, one press of a button will activate a small in home unit called a communicator, putting the person in touch with the Lifeline Monitors who will speak through the communicator unit to find out what help is required. If the button is pressed and the person cannot speak, the Lifeline Monitor knows what to do and will call the necessary help.

Eligible to Participate: Any individual is eligible. Clients are usually seniors, but the service is for any age group.

Cost or Income Limits: The cost in Whitehorse is a \$10 installation fee and \$25/month due at the beginning of each month. Social Services and Department of Veterans Affairs assist in some cases.

Geographical Limits: The service could be offered throughout the Yukon. The limitation is the availability of responders who are an essential part of the program.

Hours of Operation: Monday to Thursday, 10:00 a.m. to 2:00 p.m.

MEDchair/ALPINE HEALTH SUPPLIES

Contact: Shana MacLean

Mailing Address: #121, 1116 – 1st Avenue, Whitehorse, Yukon, Y1A 1A3

Physical: #121, 1116 – 1st Avenue, Whitehorse (Horwood's Mall)

Phone: (867) 393-4967

Fax: (867) 393-4870

E-mail: alpinehealth@yknet.ca

Services Offered: Home medical equipment, wheelchairs, walkers, aids to daily living, scooters, and stair lifts.

Hours of Operation: 10 a.m. to 5:30 p.m. Monday to Friday

Other Pertinent Information: Wheelchair accessible. Certified fitters on staff.

NORTHERN HOSPITAL SUPPLIES

Contact: Stefan Angerer

Mailing Address: 505 Ogilvie Street, Whitehorse, Yukon, Y1A 2S6

Physical Address: 505 Ogilvie Street, Whitehorse

Phone: (867) 668-5083

Fax: (867) 668-6155

E-mail: stefan@internorth.com

Website: www.norhosp.com

Services Offered: Rehabilitation equipment, wheelchairs. There is a prosthetist on staff who can make artificial limbs.

Geographical Limits: Yukon, Alaska, NWT, Northern B.C.

Hours of Operation: 9:00 a.m. to 1:00 p.m., 2:00 p.m. to 4:30 p.m. Monday to Friday

Other Pertinent Information: Wheelchair accessible

ACQUIRED BRAIN INJURY SOCIETY YUKON

Contact: Tara O'Donovan, (867) 456-2722
Anne Marie Yahn, (867) 668-5283

Mailing Address: c/o YCOD, Box 31415, Whitehorse, Yukon, Y1A 6K8

Phone: (867) 633-5995

E-mail: Yukon_abisy@hotmail.com

Services Offered: The Acquired Brain Injury Society of Yukon is a non-profit organization whose aims are to:

- (1) provide emotional and social support for survivors of acquired brain injury and their caregivers, family and friends; and
- (2) to educate, advocate, and enhance awareness, throughout the Yukon about acquired brain injuries.

Survivor Support Group, Wednesday afternoons at 1:30 p.m. at Yukon Family Services, 4th Avenue, Whitehorse: This group is an opportunity for people who have acquired a brain injury to get together and support one another, share common experiences, gain new information and know they are not alone.

Eligible to Participate: Anyone, mostly survivors, friends and family of people with brain injuries.

Geographical Limits: Yukon, mainly Whitehorse

Hours of Operation/Meeting Times: Hours variable, please call. General meetings monthly. Call for information.

ALLERGY/ASTHMA INFORMATION ASSOCIATION

Contact: Joyce Peschke

Mailing Address: 93 Teslin Road, Whitehorse, Yukon, Y1A 3M7

Physical Address: 93 Teslin Road, Whitehorse

Phone: (867) 667-2063

Web Site: www.aaia.ca

Services Offered: An information association for allergies and asthma. They have about 40 information sheets on allergies and asthma.

Eligible to Participate: Anyone

Cost or Income Limits: Membership fee for 1 year \$35 or 2 years \$60, but not required to get information. Non-members are welcome.

Geographical Limits: Yukon and northern B.C.

Hours of Operation/Meeting Times: Call for information

BLOOD TIES FOUR DIRECTIONS CENTRE

Mailing Address: 4230F – 4th Avenue, Whitehorse, Yukon, Y1A 1K1

Physical Address: 4230F – 4th Avenue, Yukon Inn Plaza, Baxter Street Entrance

Phone: (867) 633-2437 Whitehorse; Toll Free in communities 1-877-333-2437

Fax: (867) 633-2447

E-mail: bloodties@klondiker.com

Services Offered: An HIV/AIDS and Hepatitis C service organization. Services offered include a drop in centre and support groups for HIV/AIDS and Hepatitis C; On site support and referrals to trained counsellors, testing sites and community resources. On site testing during Whitehorse hours only; HIV and Hepatitis C Positive Speakers Bureau; Education and Prevention Workshops for groups and organizations in Whitehorse and the communities in Yukon and northern B.C.; Supper Club HIV and Hepatitis C prevention and education sessions for groups of youth; Resource Library with books, pamphlets, videos and reports on Hepatitis C and HIV/AIDS relevant information; Free Condoms; Needle Exchange.

Eligible to Participate: Individuals infected and affected by HIV/AIDS and Hepatitis C, their family, friends, and the general public

Cost or Income Limits: Membership is \$10 a year; No cost to participate in programs.

Geographical Limits: Yukon and Northern B.C.

Hours of Operation/Meeting Times: By appointment only M – F except holidays 8:30 a.m. to 1:00 p.m.; Drop in M – F except holidays 1:00 p.m. – 4:30 p.m.; Needle Exchange M – F except holidays 1:00 p.m. to 4:30 p.m. Whitehorse Drop In and Street Clinic Monday, Wednesday and Friday 1:00 p.m. to 3:00 p.m. Outreach Van – Friday, Saturday, Sunday and Holidays 7:00 p.m. – 11:00 p.m.

CANADIAN CANCER SOCIETY

Contact: Mark Roberts, Yukon Coordinator

Mailing Address: #2 – 3089 – 3rd Avenue, Whitehorse, Yukon, Y1A 5B3

Physical Address: #2 – 3089 – 3rd Avenue, Whitehorse, First Floor, Klondike Medical Building.

Phone: (867) 668-6440 (Out of Whitehorse, please call collect.)

Fax: (867) 668-6442

E-mail: mroberts@bc.cancer.ca

Web Site: www.bc.cancer.ca

Services Offered: Print and video materials on all types of cancer, including information on prevention, screening, diagnosis, treatment, travel, clinical trials, and research; free phone, fax and internet available to research any cancer-related topic; support programs that link cancer patients with cancer survivors to provide experience and support during cancer treatment; private meeting rooms available for support sessions or video viewing; Cancer Information Service. 1-888-939-3333 provides detailed information on any cancer-related topic.

Eligible to Participate: Everyone

Costs or Income Limits: Free

Geographical Limits: Canada wide

Hours of Operation: 10 a.m. to 2:00 p.m.

Other Pertinent Information: Wheelchair accessible with a wheelchair accessible washroom. The Canada wide database is medically accurate and comprehensive. The information can be faxed, mailed, emailed, or discussed over the phone.

CANADIAN DIABETES ASSOCIATION – WHITEHORSE BRANCH

Mailing Address: P.O. Box 31207, 211 Main Street, Whitehorse, Yukon, Y1A 5P7

Phone: (867) 393-2329

Services Offered: Diabetes Support Group (operates September to June).
Memberships are available and people can be on the mailing list.

CANADIAN NATIONAL INSTITUTE FOR THE BLIND (CNIB)

Contact: Mary Scholz

Mailing Address: P.O. Box 31404, Whitehorse, Yukon, Y1A 6K8

Physical Address: Suite #101, 204 Black Street, Whitehorse

Phone: (867) 456-2407

Fax: (867) 667-7005

E-mail: mscholz@internorth.com

Web Site: www.cnib.ca

Services Offered: Adjustment to vision loss; life skills and alternate communication; low vision enhancement; career and employment counselling; orientation and mobility (learning safe travel techniques); technical aid services and library services; public education and volunteer services.

Eligible to Participate: Anyone

Hours of Operation: Monday, Tuesday and Thursday 8:30 a.m. to 4:30 p.m., Wednesday 1:00 p.m. to 4:30 p.m., Friday 8:30 a.m. to 12 noon. Phone ahead.

Other Pertinent Information: You don't have to be blind to use these services. If your regular glasses don't work, give CNIB a call.

CANADIAN PARAPLEGIC ASSOCIATION

Contact: Mary Scholz

Mailing Address: P.O. Box 31404, Whitehorse, Yukon, Y1A 6K8

Physical Address: Suite #101, 204 Black Street, Whitehorse

Phone: (867) 456-2407

Fax: (867) 667-7005

E-mail: mscholz@internorth.com or whse@canparaplegic.org

Web Site: www.canparaplegic.org

Services Offered: Peer counselling and support; rehabilitation counselling; vocational and employment services; community advocacy; case management and service coordination; and information services.

Eligible to Participate: Anyone with a physical disability, but mainly people with a spinal cord injury.

Geographical Limits: Across Canada

Hours of Operation: Monday, Tuesday and Thursday 8:30 a.m. to 4:30 p.m., Wednesday 1:00 p.m. to 4:30 p.m., Friday 8:30 a.m. to 12 noon. Phone ahead.

CANADIAN RED CROSS SOCIETY

Contact: Carey Gray, Outreach Coordinator, (Whitehorse) Chris Bone, Director,
Northern B.C. and Yukon Region

Mailing Address: 4061 – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: 4061 – 4th Avenue, Whitehorse

Phone: (867) 633-2805; Toll Free 1-800-278-7177

Fax: (867) 667-4237

E-mail: carey.gray@redcross.ca

Web Site: www.redcross.ca/nbcyukon

Services Offered: Medical equipment loan service – crutches, etc.; Disaster services – personal disaster – house fire, etc.; evacuation of an area due to a forest fire, etc.; Abuse prevention – programs in high schools, presentations for groups; First aid and water safety programs (see Web Site for a complete listing of services).

Eligible to Participate: Anyone – targets the most vulnerable.

Geographical Limits: Canada

Hours of Operation/Meeting Times: Office 8:30 a.m. to 4:30 p.m. During an emergency 24 hours a day, seven days a week.

Other Pertinent Information: Each region or zone in Canada has its own Web Site.

CARDIO PULMONARY RESUSCITATION (CPR) YUKON SOCIETY

Contact: Dan Anton, President

Mailing Address: c/o Yukon College, P.O. Box 2799, Whitehorse, Yukon, Y1A 5K4

Physical Address: c/o Public Health and Safety Department, Room A 2410,
Yukon College, Whitehorse

Phone: (867) 668-5200

Fax: (867) 668-5210

E-mail: danton@yukoncollege.yk.ca

Web Site: www.snowdivers.com/cpr

Services Offered: Instructors are Canadian Red Cross Instructors and are affiliated closely with Public Health at Yukon College. This is a non-profit society promoting heart healthy living. The society provides instructors to Yukon College for First Aid and CPR in Whitehorse and the communities.

Eligible to Participate: Anyone with an interest in heart health, heart attacks and stroke prevention, advocacy, etc. An individual may bring an assistant to help interpret during a course. People with various disabilities have taken these courses.

Cost or Income Limits: \$25 a year for membership in the society. Course fees vary from \$25 to \$275 each and include Red Cross Standard First Aid Basic Rescuer C; Red Cross Standard First Aid Recertification; Basic Rescuer CPR C; Basic Rescuer CPR Recert C; Heartsaver CPR; Red Cross Child Safe First Aid; Red Cross CPR Yukon Instructor Course; FoodSafe Level 1; Red Cross Babysitter and Pleasure Craft Operators Certification Exams (On Board). For more information call 668-5200.

Geographical Limits: Yukon, but others are welcome. The focus is on Yukon people and there are members in all Yukon communities except Carmacks and Ross River.

Hours of Operation: Vary

Other Pertinent Information: Private courses can be arranged for special interest groups. There are approximately 70 member/instructors throughout the Yukon.

CHRONIC CONDITIONS SELF-MANAGEMENT PROGRAM

Phone: (867) 393-2201 Whitehorse; (604) 822-0634 (Vancouver, B.C.)

Fax: (604) 822-9210 (Vancouver, B.C.)

E-mail: hennpand@interchange.ubc.ca

Web Site: www.ihpr.ubc.ca/healthyliving

Services Offered: Provides skills, tools, and support to adults and seniors who have chronic health conditions. A workshop on managing their condition on a daily basis is offered once a week for six weeks at various locations. People who are indirectly affected by a chronic condition are also eligible for the program. Volunteer opportunities to lead the course are available: training, support, and a manual are included. Phone the Whitehorse number for information.

EVERGREEN SOCIETY

Contact: Sheila Maissan

Mailing Address: 30 Tay Street, Whitehorse, Yukon, Y1A 4M6

Physical Address: 30 Tay Street, Whitehorse

Phone: (867) 668-7774

Fax: (867) 668-3533

E-mail: maissan@polarcom.com

Services Offered: Family and peer support for families with children or young adults with profound disabilities; and a lobby group as needed.

Eligible to Participate: Anyone with a family member or friend with profound disabilities or any interested persons.

Geographical Limits: Yukon

Meeting Times: Monthly, call for information

FAMILY VIOLENCE PREVENTION UNIT, YTG

Contact: Gerty Burdzy, Receptionist

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 301 Jarvis Street, Whitehorse

Phone: (867) 667-8500 or (867) 667-3581 in Whitehorse; Toll Free 1-800-661-0408

Fax: (867) 393-6240

E-mail: fvpu@gov.yk.ca

Web Site: www.vcn.vc.ca/isv/victims.html

Eligible to Participate: Adults

Hours of Operation: Office 8:30 a.m. to 5:00 p.m.; Training/education also evenings and weekends.

Other Pertinent Information: Provide Outreach to Yukon communities.

Services Offered: Four programs are offered by the unit: Community Victim Services, Spousal Abuse Program, Women's Program and Sexual Offender Risk Management Program.

Community Victim Services provides assistance to victims, their families and friends to help reduce the impact of trauma and now provides individual and group counselling for people abused by their partners addressing personal safety, reducing isolation, increasing a woman's awareness of her rights, impact of abuse on a woman and her children, education about abuse dynamics and moving from position of victim to a place of personal power.

Spousal Abuse Program provides individual and group counselling to promote changes in behaviour and to help support healthy choices. Assists abusers court ordered to attend as part of their sentence, or who have come on their own. Phone: (867) 667-3581 and ask to speak to a counsellor.

Women's Program offers counselling to help increase options for women experiencing abuse in their intimate relationships. Individual and group counselling is offered to women who are victims of physical, sexual, verbal and emotional domestic abuse with the objective of promoting the safety of women and their children.

Sex Offenders Risk Management Program assists sexual offenders to identify and effectively reduce the risk factors that cause them to sexually offend. Cognitive behavioural psychotherapy is combined with extensive monitoring and supervision to reduce the likelihood of reoffence. This program has an outreach worker who serves as community liaison through the risk management team, and provides services for developmentally delayed sexual offenders.

The Family Violence Prevention Unit also provides education and training facilitators for workshops and presentations to professional organizations and community groups, and for training, and community support for establishing local programs to prevent family violence.

FETAL ALCOHOL SYNDROME SOCIETY OF YUKON (FASSY)

Contact: Judy Pakozdy

Mailing Address: Box 31396, Whitehorse, Yukon, Y1A 6K8

Physical Address: 4230 – 4th Avenue, Whitehorse

Phone: (867) 393-4948

Fax: (867) 393-4950

E-mail: fascap@yknet.ca

Services Offered: Training, advocacy and support for families and individuals affected by FASD (FAS, FAE).

Eligible to Participate: Anyone

Hours of Operation: Normally 9:00 a.m. to 5:00 p.m., Monday to Friday. Phone ahead.

Other Pertinent Information: Wheelchair accessible. Magnificent book and video library available. A current project for women with FAS aged 15-55, ends in 2006.

FREEDOM TRAILS THERAPEUTIC RIDING ASSOCIATION

Contact: Judy Fortin, Executive Director

Mailing Address: P.O. Box 20054, Whitehorse, Yukon, Y1A 7A2

Phone: (867) 633-5911

Fax: (867) 633-5911

Services Offered: A recreational and therapeutic horseback riding program for people with a disability for a ten week summer session or on a drop in basis, individually or in a group, depending on individual needs. A doctor's referral is required.

Eligible to Participate: Anyone with a disability referred by a doctor.

Cost or Income Limits: Covered through organizational support or fundraising.

Hours of Operation: Variable, call ahead.

Other Pertinent Information: Individual programs are offered meeting the needs of each rider.

HEART AND STROKE FOUNDATION OF B.C. AND YUKON

Mailing Address: P.O. Box 31183, Whitehorse, Yukon, Y1A 5P7

Phone: (867) 668-2685 Whitehorse; Toll Free in other communities 1-800-663-2010

Web Site: www.heartandstroke.ca

Services Offered: Improved understanding of prevention and treatment of cardio/cerebrovascular disease

Other Pertinent Information: BC and Yukon office is at 1212 West Broadway, Vancouver, B.C., V6H 3V2. Phone: (867) 736-4404 Fax: (604) 736-8732

HOSPICE YUKON SOCIETY

Mailing Address: Hospice House, 409 Jarvis Street, Whitehorse, Yukon, Y1A 2H4

Physical Address: Hospice House, 409 Jarvis Street, Whitehorse

Phone: (867) 667-7429

Fax: (867) 633-4683

E-mail: hospiceadmin@whtvcable.com

Services Offered: Confidential grief support (supportive listening, providing information, assisting clients to identify and meet their needs through one-to-one support, peer support, support groups). An extensive lending library is available, as well as handouts. Public education.

Eligible to Participate: The dying, their loved ones, and those who are grieving.

Hours of Operation: Drop in is 11:30 a.m. to 3:00 p.m. Monday to Friday. Flexible for appointments.

Other Pertinent Information: Support groups are: Adults in Grief group and a Kids Grieve Too group. Separate groups for adults and children.

KAUSHEE'S PLACE (YUKON WOMEN'S TRANSITION HOME)

Contact: Barbara Powick, Executive Director

Mailing Address: P.O. Box 31392, Whitehorse, Yukon, Y1A 6K8

Physical Address: Restricted Information

Phone: (867) 668-5733 – Crisis Line Whitehorse; (867) 668-7720 – Business Line Whitehorse

Fax: (867) 668-2374

E-mail: bpKaushees@whtvcable.com

Services Offered: Food, shelter and support for women and their dependent children who are fleeing abusive situations.

Eligible to Participate: Women and their dependent children.

Age Limits: No admittance for boys over the age of 15.

Hours of Operation: 24 hours a day, 7 days a week

Other Pertinent Information: Victim Link out of Vancouver is now available toll free in the Yukon, 1-800-563-0808.

LEARNING DISABILITIES ASSOCIATION YUKON (LDAY)

Contact: George Green, Elaine Thompson

Mailing Address: 1154C – 1st Avenue, Whitehorse, Yukon, Y1A 1A7

Physical Address: 1154C – 1st Avenue, Whitehorse, Yukon

Phone: (867) 668-5167

Fax: (867) 668-6504

E-mail: george.green@klondiker.com

Web Site: www.nald.ca/lday.htm

Services Offered: Information and counselling to people with learning disabilities and their families. The Laurie Briggs Library provides up to date resource materials, video and audio tapes. Speakers, workshops and travelling seminars. Promotion of awareness, prevention, diagnosis, remediation and follow up of people with learning disabilities. Summer, winter and teen camps for children with learning disabilities. Specialized tutoring for people with learning disabilities. Advocacy for people with learning disabilities. Special technical workshops, general education workshops. Referrals to relevant agencies to help people with learning disabilities continue their education and/or find employment. After school programs for people with learning disabilities. Neuropsychological assessments.

Eligible to Participate: Anyone

Cost or Income Limits: Varies.

Geographical Limits: Yukon and Atlin, B.C.

Hours of Operation: 8:30 a.m. to 12 noon; 1:00 p.m. to 5:00 p.m. Monday to Thursday; 8:30 a.m. to 12 noon; 1:00 p.m. to 2:30 p.m. Friday.

Other Pertinent Information: We have a support group for people with learning disabilities.

MS SOCIETY

Local Contact: Kate Dawson (867) 633-2031

B.C. Division Office: Ulrike Kleemann

Mailing Address: #1501 – 4330 Kingsway, Burnaby, B.C. V5H 4G7

Phone: 1-800-268-7582

Fax: (604) 689-0377

E-mail: info.bc@mssociety.ca

Web Sites: www.mssociety.ca/bc or www.mssociety.ca

Services Offered:

Locally:

- Self Help Group meeting: every 2nd Sunday each month from 2:00 - 4:00 pm at Copper Ridge Place; 60 Lazulite Dr., Whitehorse
- One-on-one contact with other people with MS can be arranged through Kate Dawson.

B.C. Division:

- Support: confidential support counselling
- Information and Resources:
 - information and education about MS and related questions
 - assistance in identifying local community resources and other important resources
 - Library with books, videos and tapes about MS and topics related to living with MS - items can be mailed to clients
 - Newsletters: B.C. Division, national newsletter
 - Educational seminars and conferences

- Equipment Provision Program:
 - loan of medical equipment from our loan cupboard
 - purchase of medical equipment
 - focus: mobility aids, personal care devices, environmental controls
- Volunteer Legal Advocacy Program:
 - we provide booklets on several legal and advocacy issues
 - individuals with MS may be able to receive assistance from a volunteer with applications for CPP Disability
 - benefits and other issues related to CPP Disability Benefits

The national office of the Multiple Sclerosis Society of Canada can be reached at:

175 Bloor Street East, Suite 700, North Tower
Toronto, Ontario M4W 3R8
Telephone: (416) 922-6065
Fax: (416) 922-7538

The Multiple Sclerosis Society of Canada supports both, MS research and services for individuals affected by MS.

OMBUDSMAN, OFFICE OF THE

Physical Address: 2nd Floor, 211 Main Street, Shoppers Plaza

Phone: (867) 667-8468 Whitehorse; Toll Free 1-800-661-0408

Fax: (867) 667-8469

E-mail: ombudsman@ombudsman.yk.ca

Web Site: www.ombudsman.yk.ca

Services Offered: Independent office which acts as a watchdog concerning the administrative actions of government, including its powers, reports, and regulations.

OPTIONS FOR INDEPENDENCE (OFI)

Contact: Elaine Seier

Mailing Address: #201, 4050 – 4th Avenue, Whitehorse, Yukon, Y1A 1H2

Physical Address: #201, 4050 – 4th Avenue, Whitehorse

Phone: (867) 633-4164

Fax: (867) 633-6699

E-mail: eseier@northwestel.net

Services Offered: An assisted living residential environment that offers support services.

Eligible to Participate: Adults with FASD (Fetal Alcohol Spectrum Disorder – includes FAS, FAE, etc.)

Age Limits: 18+

Cost or Income Limits: Need to be in need of housing assistance and referred by Adult Services, First Nations, FASSY, self-referral, or by family. Rent is charged for the accommodations.

Geographical Limits: Yukon

Hours of Operation: Office onsite is open 5:30 p.m. to 1:00 a.m.

PARENTS' HELP LINE

Phone: (416) 586-5437; Toll Free for parents 1-888-603-9100; Fax: (416) 586-0651.

Web Site: parentsinfo.sympatico.ca Services offered: Bilingual telephone counselling, information and referral services for parents needing help with a wide variety of problems, issues and concerns. Staffed by paid professional counsellors and available free of charge to parents anywhere in Canada, 24 hours a day, 365 days a year and is completely confidential and non-traceable.

SKOOKUM JIM FRIENDSHIP CENTRE

Contact: Michelle Kolla

Mailing Address: 3159 Third Avenue, Whitehorse, Yukon, Y1A 1G1

Physical Address: 3159 Third Avenue, Whitehorse

Phone: (867) 633-7680

Fax: (867) 668-4460

E-mail: friends@yt.sympatico.ca

Web Site: www.skookumjim.com

Services Offered: Skookum Jim Friendship Centre is a non-profit organization, with resources directed at helping community residents. The Centre has developed new technology initiatives with computers, high-speed internet access, and digital technology software. The focus is on providing new technology training for urban aboriginal youth increasing employability skills, providing new opportunities in the labour market.

Offers an Urban Multi-Purpose Aboriginal Youth Centre, a First Nations Post Secondary Program, Traditional Parenting Program, Worklife Job Skills 2000 Program, INAC Post Secondary Program. The Centre also has links and networks with Turtle Island Native Network, The Aboriginal Youth Network, Yukon River Inter Tribal Watershed Council, and the National Association of Friendship Centres.

Hours of Operation: 8:30 a.m. to 4:30 p.m. Monday to Friday

Other Pertinent Information: Wheelchair accessible

STAR SERVICES

(Skills, Therapy, Assessment, and Respite)

Contact: Lisa Rawlings or Joanne Stanhope

Mailing Address: 504 Dezadeash Road, Whitehorse, Yukon, Y1A 4Z4

Physical Address: 504 Dezadeash Road, Whitehorse

Phone: (867) 333-4806 or (867) 668-3243

Services Offered: Star Services provide community based behavioural, skill development and support services to individuals and families.

Eligible to Participate: Anyone who needs behavioural support, children to adults

Geographical Limits: Yukon

Hours of Operation: Flexible

VICTORIA FAULKNER WOMEN'S CENTRE

Mailing Address: 503 Hanson Street, Whitehorse, Yukon, Y1A 1Y9

Physical Address: 503 Hanson Street, Whitehorse

Phone: (867) 667-2693

Fax: (867) 667-7004

E-mail: vfwc@yt.sympatico.ca

Services Offered: A drop in centre for women, with information resources, that offers several programs, such as Self Esteem and Assertiveness Training, during the year. The centre is an advocacy voice for women, run by women for women.

Hours of Operation: 9:00 a.m. to 5:00 p.m. Monday to Friday with drop in from 11:00 a.m. to 3:00 p.m. Special appointments can be arranged.

WOMEN ON WINGS

Contact: Judi Johnny

Mailing Address: 4 Turner Crescent, Whitehorse, Yukon, Y1A 5R2

Physical Address: 4 Turner Crescent, Whitehorse

Phone: (867) 393-2750

E-mail: judijohnny@yahoo.com

Services Offered: A women's group for women with disabilities in Whitehorse (primarily).

Eligible to Participate: Any woman with a disability

Geographical Limits: Yukon

Other Pertinent Information: Linked to DisAbled Women's Network (DAWN)

Web Site: dawn.thot.net

WOMEN'S SHELTER (WATSON LAKE) HELP AND HOPE HOUSE

Contact: Shona Cardigah, Executive Director

Mailing Address: Box 864, Watson Lake, Yukon, Y0A 1C0

Physical Address: 1100 Ravenhill Drive, Watson Lake

Phone: (867) 536-7233; (867) 536-2711 Help Line

Fax: (867) 536-7770

E-mail: hhfs@northwestel.net

Services Offered: Safe home for women and children. The shelter serves Watson Lake, Lower Post, and Dease Lake, accommodating women fleeing abuse or children apprehended through Social Services.

Eligible to Participate: Women abused/children; Children neglected

Hours of Operation: 24 Hours with Crisis Line

Other Pertinent Information: The shelter has wheelchair access.

YACL INCLUSION PROJECT

Contact: Julie Robinson c/o YACL at (867) 667-4606 or (867) 668-8160

Mailing Address: Box 31478, Whitehorse, Yukon, Y1A 6K8

Physical Address: Suite G, Yukon Inn Plaza, access off of the Baxter Street
Parking Lot, Whitehorse

E-mail: inclusion@yknet.ca

Services Provided: Advocacy and parent support

Eligible to Participate: People with intellectual disabilities and their families.

Geographical Limits: Yukon

Hours of Operation: Varies. Call ahead.

Other Pertinent Information: Programs vary as funds become available. For example, stress reduction, parent retreats and training.

YACL PEOPLE FIRST SOCIETY OF YUKON

Contact: Lisa Rawlings, Project Coordinator/Advisor; Aaron McGowan, President

Mailing Address: Box 31478, Whitehorse, Yukon, Y1A 6K8

Physical Address: Suite G, Yukon Inn Plaza, access off of the Baxter Street Parking Lot, Whitehorse

Phone: (867) 668-8161 or 667-4606

Fax: (867) 668-8169

E-mail: lala@polarcom.com

Services Provided: People First is an advocacy and support group for people who have been labeled with intellectual disabilities. The group is operated by a Board of Directors with the mandate to promote equality and citizenship for all people who have been labeled, to educate the public about the abilities of individuals who have been labeled, and to advocate for themselves and others.

Eligible to Participate: People who have been labeled with intellectual disabilities.

YUKON ANTI-POVERTY COALITION

Contact: Ross Findlater, Co-Chair

Physical Address: 1154C – 1st Avenue, Whitehorse (LDAY Office)

Phone: (867) 668-5167

Fax: (867) (LDAY) 668-6504

Services Offered: Research – policy, program needs; public awareness and education; advocacy – individual and policy changes; partnerships and support for food programs.

Eligible to Participate: Anyone

Geographical Limits: Yukon

Hours of Operation: Variable, call ahead

Other Pertinent Information: Active in the area of client rights. For example, we prepared a book on client rights for people on social assistance.

YUKON ASSOCIATION FOR COMMUNITY LIVING

Contact: Vicki Wilson, YAACL Coordinator

Mailing Address: Box 31478, Whitehorse, Yukon, Y1A 6K8

Physical Address: Suite G, Yukon Inn Plaza, access off of the Baxter Street Parking Lot, Whitehorse

Phone: (867) 667-4606

Fax: (867) 668-8169

E-mail: yaclwhse@northwestel.net

Services Offered: Advocacy, referral, resource library, information, sports equipment – loaning library, rubber inflatable boat, lifejackets, fishing equipment, basketballs, presentations and workshops, Snozelen room – provides recreation and educational opportunities to children and adults who live with disabilities or chronic illness, recreation – dance monthly.

Eligible to Participate: Yukon people with intellectual disabilities and their families.

Cost or Income Limits: Membership is \$1/year

Geographical Limits: Yukon

Hours of Operation/Meeting Times: Office hours, Monday, Tuesday and Thursday 9:00 a.m. to 4:30 p.m., Friday 9:00 a.m. to 12 noon. Closed Wednesdays. Board meetings are the third Thursday of the month at 7:00 p.m.

Other Pertinent Information: Advocacy and services are available over the entire life span. Other various programs are available as funding appears.

YUKON ASSOCIATION OF THE DEAF

Contact: Lewis Hartland, Chair; Samson Hartland, Communications Officer

Mailing Address: P.O. Box 33098, Whitehorse, Yukon, Y1A 5Y5

Phone: (867) 393-3939 (voice)

Fax: (867) 667-6342

E-mail: hartland@northwestel.net or grizzly@northwestel.net

Web Site: www.cad.ca National website – Canadian Association of the Deaf

Services Offered: Awareness, advocacy, courses, peer support, referrals

Eligible to Participate: Anyone is welcome

Meeting Times: Call for information

Other Pertinent Information: There is a national Canadian Association of the Deaf (CAD) located in Ottawa, Phone (613) 565-2882; Fax (613) 565-1207; Toll Free TTY (613) 565-8882. E-mail: cad@cad.ca Web Site: www.cad.ca

YUKON COUNCIL ON AGING

Contact: Dorothy Drummond, President

Mailing Address: 4061B – 4th Avenue, Whitehorse, Yukon, Y1A 1H1

Physical Address: 4061B – 4th Avenue, Whitehorse

Phone: (867) 668-3383

Fax: (867) 668-6745

E-mail: ycoa@yknet.yk.ca

Web Site: www.users.yknet.yk.ca/yukonseniors/index.html

Services Offered: The Yukon Council on Aging is a non profit organization promoting the well being of seniors/elders living in the Yukon. Emphasis is on health, social services and education; providing seniors with assistance and support; and encouraging communication and cooperation between individuals, public and service organizations, professionals and the community as a whole.

Yukon Council on Aging operates the Senior Information Centre and the Home and Yard Maintenance Program.

Eligible to Participate in the Home & Yard Program: Whitehorse seniors 55+, and people with disabilities who can not work, and/or need assistance.

Hourly rates paid to the worker are negotiated between the client and the worker and paid directly to the worker. The recommended minimum hourly rate is \$10.

Hours of Operation: 9:00 a.m. to 1:00 p.m.

Home & Yard Program phone number: 668-3382

Other Pertinent Information: The Seniors Info centre provides information and applications on pensions - CPP, OAS, GIS, disability pensions and information on various services in the Yukon.

Seniors Information Centre, 4061B – 4th Avenue, Whitehorse. Phone: (867) 668-3383, Fax: (867) 668-6745. Open Monday to Friday 9:00 a.m. to 1:00 p.m.

YUKON FAMILY SERVICE ASSOCIATION

Contact: Pat Bragg

Mailing Address: 4071 – 4th Avenue, Whitehorse, Yukon, Y1A 1H3

Physical Address: 4071 – 4th Avenue, Whitehorse

Phone: (867) 667-2970 or 667-2962

Fax: (867) 633-3557

E-mail: yfsa@yfsa.yk.ca

Services Offered: Support and counselling; Employee assistance programs; Parent support, information and education; Play therapy for children; Youth work; Youth outreach; Intake and referral services; Community information; Health and lifestyle education; and lending library.

Eligible to Participate: Referrals or self referral. Individuals, couples, families, groups. Staff is available to discuss options.

Cost or Income Limits: Fees may apply.

Hours of Operation: Whitehorse office 8:45 a.m. to 4:45 p.m. Monday to Friday and Tuesdays until 7:30 p.m.

Other Pertinent Information: Wheelchair accessible. Services are confidential.

Community offices:

Dawson City (867) 993-6455, P.O. Box 595, Y0B 1G0;

Fax: (867) 993-6456; E-mail: yfsa-dawson@yknet.ca

Haines Junction (867) 634-2111; Box 2703, Y0B 1L0; Fax: (867) 634-2333;

E-mail: yfsa-haines@yknet.ca

Watson Lake (867) 536-2330, Box 537, Y0A 1C0; 714 Adela Trail (in the Holt Insurance building); Fax: (867) 536-7854; E-mail: yfsa@yknet.ca Hours of Operation are 8:30 a.m. to 5:30 p.m. Monday to Friday. Evening appointments can be arranged.

Call (867) 667-2970 for services and programs in Carmacks and Teslin. Call (867) 634-2111 for services and programs in Beaver Creek, Burwash Landing, and Destruction Bay. Call (867) 993-6455 for services and programs in Mayo and Pelly Crossing.

Youth Intervention and Youth Outreach

Street Outreach Program, Whitehorse. YFSA Outreach Workers meet youth 15-25 in the streets and other places in the community. They seek to build relationships with these youth, provide support and information, transportation, and counselling. Michelle's cell: 333-3665; Joseph's cell: 333-2556; Mark's cell: 333-2556.

Youth Intervention Worker, Watson Lake. The Youth Intervention worker works with children, youth, families and teachers in the Watson Lake office and in the schools of Watson Lake and Lower Post. Please call (867) 536-2330.

Confidentiality

Services are confidential. Information about clients is not shared with, or requested from, other agencies unless the client gives permission in writing.

YUKON HUMAN RIGHTS COMMISSION

Mailing Address: 201 – 211 Hawkins Street, Whitehorse, Yukon, Y1A 1X3

Physical Address: 201- 211 Hawkins Street, Whitehorse

Phone: (867) 667-6226 Whitehorse; or Toll Free out of Whitehorse 1-800-661-0535

Fax: (867) 667-2662

E-mail: humanrights@yhrc.yk.ca

Web Site: www.yhrc.yk.ca

Services Offered: Helping Yukoners by administering the Yukon Human Rights Act, distributing information about human rights, and providing public education about human rights.

Eligible to Participate: Everyone

Geographical Limits: Their jurisdiction is within the Yukon

Hours of Operation: 9:00 a.m. to 4:00 p.m. Monday, Tuesday, Thursday and Friday; Open Wednesday 1:00 p.m. to 4:00 p.m.

Other Pertinent Information: Wheelchair accessible

YUKON LUNG ASSOCIATION

Mailing Address: P.O. Box 33122, Whitehorse, Yukon Y1A 5Y5

Phone: (867) 668-6974

Services Offered: The objectives of the association are the prevention and control of lung disease as well as related, contributing and similiar diseases.

Eligible to participate: Anyone

Geographical Limits: Yukon

YUKON MEDICAL ASSOCIATION

Contact: Dr. Wayne MacNicol

Mailing Address: #5 Hospital Road, Whitehorse, Yukon, Y1A 3H7

Physical Address: #5 Hospital Road, Whitehorse (There is an office upstairs in the hospital, but it is not staffed.)

Phone: (867) 668-2201

Fax: (867) 668-3744

E-mail: yma@yma.yk.ca

Web Site: www.yma.yk.ca

Services Offered: A political organization for physicians in the Yukon. Also political aspects of disability – advocating for patients.

Eligible to Participate: Physicians in the Yukon

Geographical Limits: Yukon

Hours of Operation: Call ahead. There are no office personnel. We are a volunteer organization.

YUKON MS PROSPECTORS ASSOCIATION

Contact: Tana Ratcliff

Phone: (867) 668-2040

Services Offered: Multiple sclerosis awareness and support

WEB SITES AND SITES OF SUPPORT

ABILITY ONLINE SUPPORT NETWORK

Web Site: www.ablelink.org

ARTHRITIS SOCIETY

Phone: 1-800-321-1433

Other Pertinent Information: Volunteers are available between 10 a.m. and 4 p.m. to answer questions and provide information.

CANADIAN ASSOCIATION OF THE DEAF (CAD)

Web Site: www.cad.ca

Services Offered: National office in Ottawa. Suite 203, 251 Bank Street, Ottawa, Ontario, K2P 1X3. Phone: (613) 565-2882; Fax: (613) 565-1207; Toll Free: TTY (613) 565-8882; E-mail: cad@cad.ca

CANADIAN HARD OF HEARING ASSOCIATION

Web Site: www.chha.ca

Services Offered: National office in Ottawa. Suite 205, 2435 Holly Lane, Ottawa, Ontario, Canada, K1V 7P2. Phone Toll Free: 1-800-263-8068; Fax: (613) 526-4718; TTY: (613) 526-2692; E-mail: chhanational@chha.ca Canada's only nation-wide non-profit consumer organization run for and by hard of hearing people. The organization works cooperatively with professionals, providers, government bodies and individuals to provide information about hard of hearing issues and solutions. Goals are education, access, public awareness, to ensure that technical devices are available and meet standards; and self help.

GOVERNMENT WEB SITE WITH LINKS

Web Site: www.hss.gov.yk.ca/disabilities

Services Offered: A comprehensive listing of services for people with disabilities provided by Health and Social Services and other Yukon government departments and agencies. It is specifically designed to be accessible to people using screen readers. (Information kindly provided by Nansi Cunningham from her newsletter).

MS ASSOCIATION OF CANADA PEER SUPPORT PHONE NETWORK

Contact: Tannis Bujaczek, Peer Support Coordinator

Phone: (416) 488-2699, Extension 155; Toll Free 1-800-567-2873, Extension 155

E-mail: peersupport@mdac.ca

OSTEOPOROSIS SOCIETY OF CANADA

Web Site: www.osteoporosis.ca

Services Offered: Toll Free Phone Number 1-800-463-6842; 1-800-977-1778. E-mail: osc@osteoporosis.ca Head Office is located in Toronto: 33 Laird Drive, Toronto, Ontario, M4G 3S9.

PARKINSON'S

Web Site: www.parkinson.ca

Services Offered: Toll Free Phone Number: 1-800-565-3000; E-mail: general.info@parkinson.ca. Head office is in Toronto: 411 Yonge Street, Suite 316, Toronto, Ontario, M2P 2A9.

TASH

An international association of people with disabilities, their family members, and advocates.

Web Site: www.tash.org

5TH AVENUE TAXI

Phone: (867) 667-4111 or 668-4111

Services Offered: Regular cabs, and a wheelchair accessible van.

HANDY BUS (Whitehorse Transit)

Contact: Dave Muir, Manager; Jeannine DeWald, Transit Assistant

Mailing Address: 2121 Second Avenue, Whitehorse, Yukon, Y1A 1C2

Physical Address: 139 Tlingit Street, Whitehorse

Phone: (867) 668-8394 (Handy Bus) Whitehorse; Information (867) 668-7433 (668-RIDE) Whitehorse; Administration Office Whitehorse (867) 668-8396

Fax: (867) 668-8388

E-mail: jeannine.dewald@city.whitehorse.yk.ca

Web Site: <http://www.city.whitehorse.yk.ca>

Services Offered: To provide a safe, reliable, cost efficient transportation service for persons who cannot use the conventional transit system, either on a permanent or a temporary basis. The conventional bus system is not wheelchair accessible but is accessible to some customers with disabilities.

Eligible to Participate: The Handy Bus is designed to provide service for passengers who have a physical, mental, or medical condition, either permanent or temporary, which prevents them from using regular public transit. Applicants are required to complete a verification of eligibility application signed by a medical authority.

Cost or Income Limits: As of July 1, 2003 – Cash fares - \$2 for Adult, Student and Senior or Disabled. Ticket Strips as of July 1, 2003: Adult (10) \$18, Student (8) \$11.50 and Senior or Disabled (10) \$7.50. As of July 1, 2003 Monthly Passes – Adult \$50, Student \$32, Senior or Disabled \$21.

As of July 1, 2003 a person with a disability meeting the criteria to ride the Handy bus can ride the regular transit system for free.

Geographical Limits: Whitehorse

Hours of Operation: Handy Bus Monday to Thursday 8:00 a.m. to 7:00 p.m.; Friday 8:00 a.m. to 9:00 p.m.; Saturday 8:00 a.m. to 6:15 p.m. Regular transit system Monday to Thursday 6:15 a.m. to 7:05 p.m.; Friday 6:15 a.m. to 10:00 p.m.; Saturday 8:50 a.m. to 6:10 p.m.

ROAD INFORMATION, YTG

Phone: 456-7623

WEB SITES – TRAVEL

ACCESS-ABLE TRAVEL SOURCES

Web Site: www.access-able.com

CANADIAN TRANSPORTATION AGENCY

www.cta.gc.ca

DISABILITY RESOURCE LIBRARY

Travel Link Web Site: www.disabilitytravel.com

VIA RAIL, SERVICES FOR SPECIAL NEEDS ON VIA

Web Site: www.viarail.ca/planner/en_plan_beso.html

BRINGING YOUTH TOWARD EQUALITY (BYTE)

Executive Director: Jen Jones

Mailing Address: c/o Yukon Youth Directorate, P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 4141A – 4th Avenue, Whitehorse

Phone: (867) 667-7975

Fax: (867) 393-6341

E-mail: bytenow@yukonyouth.com

Web Site: www.yukonyouth.com

Services Offered: Services for youth, including those with disabilities. Public access computers for youth to check emails, do resumes. Several programs such as media training – radio work. A youth advocacy organization. Activities and workshops for youth and for service providers who work with youth, usually at no charge. A person with a disability could attend, with an assistant, if necessary. Most locations are accessible.

Eligible to Participate: Anyone

Cost or Income Limits: Most workshops are free; no membership fee.

Geographical Limits: Whitehorse. Open to youth from other communities when in Whitehorse.

Hours of Operation: 11:00 a.m. to 5:00 p.m. Monday to Friday

Other Pertinent Information: Wheelchair Accessible. There is also a Youth Shaping the Future Council, which is Yukon wide.

WHITEHORSE YOUTH CENTRE SOCIETY

Contact: Executive Director – Steven Mead

Mailing Address: 4141B – 4th Avenue, Whitehorse, Yukon, Y1A 7A2

Physical Address: 4141B – 4th Avenue, Whitehorse

Phone: (867) 393-2824

Fax: (867) 393-6341(Please mark attention Whitehorse Youth Centre)

E-mail: whitehorseyouth@yknet.yk.ca

Services Offered: A drop in and games room for young people 13 to 18 providing an opportunity to socialize in a safe, supervised environment. All programs and services are youth directed. Referrals to counselling and other confidential services are provided by trained staff. Other services include daily after school snacks; afternoon tutoring; free phone and internet access; daily activities such as arts and crafts, movie nights, dances; Thursday afternoon cooking classes; weekly health and lifestyle workshops; day trips and outdoor recreation; job board; cultural activities; community involvement projects; and camping.

Eligible to Participate: Youth 13 to 18

Hours of Operation: Tuesday to Thursday 3:00 p.m. to 10:00 p.m.; Friday and Saturday 3:00 p.m. to 11:00 p.m.

YOUTH ACHIEVEMENT CENTRE

Contact: Dale Cheeseman A/Supervisor

Mailing Address: P.O. Box 2703, Whitehorse, Yukon, Y1A 2C6

Physical Address: 501 Taylor Street, Whitehorse

Phone: (867) 667-3758 in Whitehorse; Toll Free in the communities
1-800-661-0408

Cell: (867) 668-1307

Fax: (867) 667-3799

E-mail: yac@gov.yk.ca

Services Offered: A variety of programs during the day and early evening for youth at risk. Day program activities include life skills work placement to help young people seeking employment; woodworking; education outreach connecting youth with a teacher a few times a week or working toward reintegration into school. After school programs include crime cycle awareness, anger management, youth groups, young men's sports, and young women's group. Other programs include Young Women of Grit, Let's Talk Drugs, a summer work experience, recreation, fitness, swimming, lunch and noon events, community service work and fine option, skiing, vandalism and mischief education, crafts, arts, and hobbies. One on one support is available.

YOUTH OF TODAY SOCIETY (BLUE FEATHER YOUTH CENTRE)

Contact: Victoria Durrant, Executive Director

Mailing Address: 2157 – 2nd Avenue, Whitehorse, Yukon, Y1A 1C6

Physical Address: 2157 – 2nd Avenue, Whitehorse

Phone: (867) 633-9687

E-mail: victoriadurant@hotmail.com or youthoftoday@yt.sympatico.ca

Web Site: www.youthoftodaysociety.com

Services Offered: A safe nurturing environment for community youth at risk, assisting in their physical, emotional, mental and spiritual growth by programs such as Community Justice Services – youth advocate, court support worker, youth counsellor; Alternative View – youth art gallery; Sign Monkey – an arts and technology program for graphic arts, sign making and web design; Our Planet – an information technology program of refurbishing and recycling computers for redistribution; Judo; Visual Literacy – a tutoring program; and Community Building Murals.

Eligible to Participate: Youth 15-22

Hours of Operation: Drop in 3:00 p.m. to 8:00 p.m. Monday to Friday. Office hours 12 noon to 8:00 p.m. Monday to Friday.

COMMUNITY HEALTH PARTNERSHIP (CHP)

Network for health services in French. Information and referrals. Development of a joint action plan for the provision of health services in French in the Yukon. Health resource centre stocked with a variety of material in French such as thematic collections, magazines, books, video and DVD on physical exercise, and a computer station for doing research on health issues. Website on health issues. Workshops in French on health, annual health forum in French.

Sandra St-Laurent, coordinator

francosante@yknet.ca

www.francosante.org

tel.: (867) 668-2663, ext. 800

CPNP – HEALTHY MOM AND TOTS

Information and counselling in French on perinatal care. Free access to French resource center. Free vitamin distribution. Meal delivery program for new and soon-to-be parents, followed by free cooking workshops in French. Maternity and children clothing exchange. Loan of breast-feeding cushions and rental of electric milk extractors and maternity belts. Advices and support with breastfeeding. Home visits and after-birth support service in French. Publication of *La Cigogne*, an information bulletin announcing upcoming events.

Contact

enfant@yknet.ca

tel.: (867) 668-2663, ext. 810

HEALTHY ELDERLIES

Home visit to elderlies. Escort services to medical appointments and others on demand. Referral services. Walking club for Francophones. Activities and lectures in French on aging and health.

Julie Ménard, coordinator

vieillirensante@yknet.ca

tel.: (867) 668-2636

HELP US OUT!!!

If we have missed you, or you are moving, changing your address or services, have a new director, phone number, email, website, etc. please contact us and let us know. We will update your information or include your organization in our next reference book.

We need the following information:

Name of Organization or Group:

Contact Name (if applicable):

Mailing Address:

Physical Address:

Phone Number:

Fax Number:

E-mail:

Web Site:

Services Offered:

Services Available in French:

Who is Eligible to Participate?

Age Limits:

Costs or Income Limits:

Geographical Limits:

Hours of Operation and Meeting Times of Board (if applicable):

Other Pertinent Information:

PLEASE RETURN TO:

YCOD

Box 31415, Whitehorse, Yukon, Y1A 6K8

Fax: (867) 393-4992

E-mail: YukonCOD@klondiker.com

INDEX

5th Avenue Taxi	127
Access	79
Acquired Brain Injury Society Yukon	85
Active Living Alliance for Canadians with Disabilities	61
Adult Services Unit, YTG	15
Advanced Education	10
Alcohol and Drug Services, YTG	25
Allergy / Asthma Information Association	86
Alzheimer’s Support Group of Yukon	55
Arctic Respiratory Services	79
Aspen Residences Ltd.	43
Association Franco-Yukonnaise	62
Autism Working Group	56
Balsam Residence	44
Blood Ties Four Directions Centre	87
Bringing Youth Toward Equality (BYTE)	129
Canada Mortgage and Housing Corporation (CMHC)	45
Canada Pension Plan Disability Benefits	17
Canadian Cancer Society	88
Canadian Diabetes Association - Whitehorse Branch	89
Canadian Injured Workers Alliance	26
Canadian Mental Health Association	57
Canadian National Institute for the Blind (CNIB)	90
Canadian Paraplegic Association	91
Canadian Red Cross Society	92
Cardio Pulmonary Resuscitation (CPR) Yukon Society	93
Challenge – Community Vocational Alternatives	18
Child Abuse Treatment Services (CATS)	1
Child Development Centre	2

Chronic Conditions Self-Management Program 94

Chronic Disease and Disability Benefits Program, YTG 27

City of Whitehorse Parks and Recreation 63

Committee on Abuse in Residential Schools (CAIRS) 65

Contact Numbers – Miscellaneous 7

 Canadian Child Tax Credits 7

 Make a Wish Foundation 7

 Ronald McDonald House 7

Continuing Care, YTG..... 28

Dana Naye Ventures 19

Department of Education, YTG 9

Department of Education, YTG, Student Financial Assistance,

ElderActive Recreation Association 66

Elks of Canada Whitehorse Lodge No. 306 69

Evergreen Society 95

Family and Children’s Services (YTG) 3

Family Violence Prevention Unit, YTG 96

Fetal Alcohol Syndrome Society of Yukon (FASSY) 98

First Nations Health Services 31

 Carcross Tagish First Nation 31

 Champagne and Aishihik First Nations 31

 Council of Yukon First Nations 32

 DIAND 32

 First Nation Non-Insured Health Services 33

 First Nations Health Program 33

 Kaska Tribal Council 31

 Kluane First Nation 31

 Kluane Martin, National Health Tech. 31

 Kwanlin Dun First Nation 31

 Liard First Nation 31

 Little Salmon Carmacks First Nation 31

 Nacho Nyak Dun First Nation 31

 Non-Insured Health Benefits Program (NIHB) 33

 Ross River Dena Council 32

Selkirk First Nation.....	32
Ta'an Kwach'an Council	32
Teslin Tlinglit Council	32
Tr'ondek Hwech'in First Nation	32
Vuntut Gwitch'in First Nation	32
White River First Nation.....	32
Freedom Trails Therapeutic Riding Association	99
Golden Age Society	67
Grey Mountain Housing Society	46
Handy Bus (Whitehorse Transit)	127
Health and Social Services Council.....	34
Health Card, Health Insurance, Medical Coverage Health Care	
Health Services, YTG.....	35
Chronic Disease Information	35
Community Health Centres:	
Beaver Creek.....	36
Carcross	36
Carmacks.....	36
Dawson City	36
Destruction Bay	36
Faro	36
Haines Junction	36
Mayo	36
Old Crow	36
Pelly Crossing.....	36
Ross River	36
Teslin	36
Watson Lake	36
Confidential Emergencies.....	36
Contagious Diseases, Sexually Transmitted Diseases of AIDS	
Information and Inquiries	36
General Inquiries	35
Whitehorse Health Centre	36
Hearing Matters Auditory Services Ltd.	80

Heart and Stroke Foundation of B.C. and Yukon	100
Helping Hands Recycle	20
Help Us Out!.....	135
Hospice Yukon Society	101
Human Resources Development Canada (HRDC)	
Human Resource Services, YTG	22
Community Based Health Programs of First Nation Health Programs	37
Health Canada General Inquiries	37
Health Promotion Unit	37
Healthy Families Program.....	37
Hearing Testing, Hearing Aids, Hearing Therapies, Audiology	37
Home Nursing, Home Health Aids, After Care	38
Immunization and Vaccination.....	38
Information for Funding.....	38
Information, Health Coverage, Travel Coverage	37
Medical Travel, Health Travel for Medical Treatment.....	38
Pharmacare, Chronic Disease	38
Sexual Assault/Family Violence Info Line	38
Sexual Health Information Line	39
Kaushee’s Place (Yukon Women’s Transition Home).....	102
Kinsmen Club of the Yukon	70
Kiwanis Club of Whitehorse	71
Knights of Columbus	72
Learning Disabilities Association Yukon (LDAY)	103
Legal Services	53
Law Society of Yukon	53
Lawyer Referral Service	53
Legal Aid	53
Legal Education	53
Mediation Yukon Society	53
Yukon Public Legal Education Association (YPLEA).....	53
Ligne of Life Association (Lifeline) of the Yukon.....	81
Lions Clubs	73

Mary House	74
Medichair/Alpine Health Supplies	82
Northern Hospital Supplies	83
Ombudsman, Office of the	106
Opportunities Fund Program	21
Options for Independence (OFI)	107
Parent's Help Line	108
Residential Care Facilities	47
Copper Ridge Place	49
Macaulay Lodge	47
McDonald Lodge for Seniors	48
Teegatha'oh Zheh.....	50
Road Information.....	128
Rotary Club International.....	75
Royal Canadian Legion Branch 254	75
Salvation Army	76
Second Opinion Society (SOS)	58
Shriner's Club Yukon	77
Skookum Jim Friendship Centre	109
Society of Yukon Family Day Homes	4
Staff Development, YTG	22
Star Services	110
United Way Society of Yukon	78
Victoria Faulkner Women's Centre	111
Watson Lake Health Centre	40

Websites and Sites of Support	125
Ability Online Support Network.....	125
Arthritis Society	125
Canadian Association of the Deaf (CAD)	125
Canadian Hard of Hearing Association	125
Government Web Site	125
MS Association of Canada Peer Support Phone Network	126
Osteoporosis Society of Canada	126
Parkinson’s	126
TASH	126
Websites – Employment	
Canada Business Service Centres	24
Canadian Council on Rehabilitation and Work (CCRW).....	24
WORKlink Yukon	24
Websites – Miscellaneous	7
Ability Online Support Network.....	7
Boundless Playgrounds	7
Canadian Institute of Child Health	7
Canadian Pediatric Society	7
Internet Resources for Special Children (IRSC)	8
National Lekotek Centre	8
Rick Hansen Kids in Motion	8
SNOW Kids Empowerment Zone	8
Websites – Travel.....	128
Access-Able Travel Sources	128
Canadian Transportation Agency	128
Disability Resource Library	128
Via Rail, services for Special Needs on VIA	128
Whitehorse General Hospital (Yukon Hospital Corporation)	41
Whitehorse Housing Authority	51
Whitehorse Youth Centre Society	130
Women on Wings	112
Women’s Shelter (Watson Lake) Help and Hope House	113

YACL Inclusion Project	114
YACL People First Society of Yukon	115
Youth Achievement Centre	131
Youth of Today Society (Blue Feather Youth Centre)	132
Yukon Anti-Poverty Coalition	116
Yukon Association for Community Living	117
Yukon Association of the Deaf	118
Yukon Child Care Association	5
Yukon Child Care Board	6
Yukon College, Innovators in the Schools	11
Yukon College, Learning Assistance Centre, Support Services for Students with Disabilities	12
Yukon College, Scholarships and Bursaries	13
Yukon Council on Aging	119
Yukon Council on Disability	23
Yukon Family Service Association	120
Yukon Housing Corporation	52
Yukon Human Rights Commission	122
Yukon Learn Society	14
Yukon Lung Association	123
Yukon Medical Association	124
Yukon MS Prospectors Association	124
Yukon Special Olympics	68
Yukon Worker's Compensation Board	42